Robert Smith

Enterprise Solution Architect

CONTACT DETAILS

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PERSONAL STATEMENT

Working collaboratively with customers and prospects, and internally with Sales, Customer Success, Customer Care, Product Management and Engineering, and also Ensuring customers implement Quick Base for long-term success, addressing all Security, Technical, operational, and policy concerns.

SKILLS

Architecture, Communication Skills.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

WORK EXPERIENCE

Enterprise Solution Architect
Capital One, ITO Delivery, -   March 2014 – 2021

Responsibilities:

- Used Senior Engineer that provides hands-on troubleshooting, analyzes policies and devices, develops network technical design documents for planning and solutions for all lines of business throughout the company to include but not limited to F5 BIGIP devices (GTMs, LTMs, and Enterprise Managers), Check Point Firewall, L2 equipment, applications (OS, layer 7, and presentation software), private and AWS cloud environments.
- Responsible for creating or editing the existing network infrastructures, developing implementation plans and creating documentation and the scripts that implement Capital One standards and are consistent with security requirements.
- Communicated with the associate staff; contractors or project status(es), internal and external vendors to establish agreements to inter-connect through VPN, MPLS, or other circuits to provide connectivity to share or collaborated development and production efforts.
- Provided technical leadership and guidance to junior personnel in Advanced Persistent Threat (APT), Endpoint & Server Protection (real-time visibility, detection, response and prevention throughout the enterprise) and ENT Identity Management (i.e., single sign-on SSO).
- Managed stories as a scrum leader and a network technical integration lead ensuring customer shared in the design and validation decision as well as allowing the engineers work on tasks with more cycles.
- Networked Engineer that designs, builds or operates equipment configurations including network hardware, software, servers, or server operation systems and implements network security controls (system communications and malware protections) for edge, DMZ, and internal boundary protection devices to limit risk (i.e., IAVAs/patches, Antivirus, Incidents, etc.) with proven best practices approaches.
- Coordinated installation of new equipment for 5 sites.

Enterprise Solution Architect
Delta Corporation -   2014 – 2014

Responsibilities:

- Worked as Software Engineer at Serviont Global Solutions.
- Gates Foundation brought me in to provide architecture help to the IT

organization following its reorganization.

- As IT reorganized itself around businesses and service delivery, it required the centralized architecture team to adapt toward the new model.
- My objective was to help ensure that various project teams have architecture support, as well as help standing up necessary processes for the newly.
- Next-Generation Billing Transformation project ATT merger billing integration projects ATT merger application rationalization projects.
- Knowledge Management Project Identify and capture the current state of architecture in Provision Identify Artifacts and Models to be captured for current.
- Define capability to define agreement for each promotion and build a relationship between multiple agreements Identify.

Education

B. S. In Computer Engineering