



ETHAN MARTINEZ

Lead Environmental Services Supervisor

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📍 Los Angeles

🌐 www.qwikresume.com

SKILLS

Environmental Compliance



Green Initiatives



Data Management



Safety Protocols



Employee Engagement



Service Excellence



INTERESTS

📖 Birdwatching 🧳 Traveling

🏠 Sports Coaching 🧶 Knitting

STRENGTHS

🔗 Pragmatism

🍃 Sensitivity

💖 Sincerity

⚓ Stability

LANGUAGES



English



Russian



German

ACHIEVEMENTS

- ★ Implemented a new training program that improved staff efficiency by 20%.
- ★ Achieved a 15% reduction in cleaning supply costs through effective inventory management.

PROFESSIONAL SUMMARY

Accomplished Environmental Services Supervisor with over 7 years of expertise in leading and improving cleaning operations in healthcare facilities. Skilled in team development, regulatory compliance, and optimizing service delivery to enhance patient and staff satisfaction. Dedicated to fostering a safe and efficient work environment, driving continuous improvement, and ensuring high cleanliness standards.

WORK EXPERIENCE

Lead Environmental Services Supervisor

📅 Apr / 2021-Ongoing

Maple Leaf Consulting

📍 Toronto, ON

1. Ensured the highest quality standards in housekeeping and laundry services across the entire facility.
2. Trained, supervised, and motivated a dedicated environmental services team, establishing clear standards and procedures.
3. Conducted regular inspections and evaluations, providing management with actionable recommendations for improvements.
4. Managed inventory and procurement of cleaning supplies, maintaining cost-effective operations.
5. Researched and implemented innovative cleaning methods and products to enhance service quality.
6. Organized departmental training programs and addressed personnel issues to foster a collaborative work environment.
7. Maintained accurate records and prepared comprehensive reports for management review.

Environmental Services Supervisor

📅 Apr / 2018-Apr / 2021

Cactus Creek Solutions

📍 Phoenix, AZ

1. Provided leadership and direction to a team of 25-30 Environmental Services Technicians, ensuring clarity in task execution.
2. Monitored team performance, documenting achievements and areas for improvement to enhance overall effectiveness.
3. Coordinated setup and maintenance for conference rooms, ensuring AV/IT readiness for events.
4. Scheduled daily work assignments for a team of over 30 members, optimizing workflow and efficiency.
5. Acted as the department lead in the absence of the Director and Assistant Director, maintaining continuity of service.
6. Showcased departmental successes to facility leadership through organized tours and presentations.

EDUCATION

Bachelor of Science in Environmental Management

📅 Apr / 2015 Apr / 2018

Greenfield University

📍 Seattle, WA

Focused on sustainable practices and regulatory compliance in environmental services.