

# ROBERT SMITH

## Epic Trainer

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### SUMMARY

Hardworking, organized, Epic Trainer professional with a proven background delivering sensible training solutions on time and under budget while working as a team member or team leader.

### SKILLS

Registered Respiratory Therapist, Epic Build, Certified In EpicCare Inpatient Clinical Documentation.

### WORK EXPERIENCE

#### Epic Trainer

ABC Corporation - August 2015 – August 2015

- Provided for the opportunity to practice with ICD-10 specific terms and codes before the compliance date.
- Discussed the relevance of Clinical Documentation Improvement as it relates to documented notes.
- Conducted ICD-10 training classes for physicians and hospital staff members.
- Trained included Diagnosis Calculator functionality in a variety of inpatient settings, inpatient charges, and the difference between ICD-9 and ICD-10.
- Functioned in the role of project manager for creating e-learning ICD-10 training modules.
- Assigned to create and led the e-learning training.
- Designed ICD-10 e-learning videos using Adobe Captivate.

#### Epic Trainer

Delta Corporation - 2013 – 2015

- Participated in the implementation of Epic 2014 upgrades for Washington Hospital in Fremont, California.
- Conducted instructor-led classes and web-based training for Epic CPOE upgrades.
- Reviewed and tested new builds and releases prior to implementing in the production environment.
- Reported discrepancies to the Application Coordinators and tracked issues using spreadsheets located in SharePoint.
- Provided elbow support for end-users in the following applications ASAP, CPOE, Anesthesia, and Ambulatory.
- Supported ATE for AMB clinic Family Practice, GYN, Dental, Family Services Assisted the clinicians to set up and utilize smart tools - smart text, .
- Educates and assists the physicians on how to document encounters, manage their In-basket, orders, preference list, and efficient use of the Smart.

### SCHOLASTICS

- GED