AMELIA MOORE

Epic Application Trainer

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PROFESSIONAL SUMMARY

Passionate Epic Application Trainer with 2 years of experience in enhancing user proficiency through tailored training programs. Skilled in developing educational resources that facilitate effective Epic utilization and improve clinical workflows. Dedicated to creating an engaging learning environment that supports staff in maximizing the potential of Epic systems.

WORK EXPERIENCE

Epic Application Trainer

Blue Sky Innovations

📅 Apr / 2024-Ongoing
📍 Chicago, IL

1. Promoted HIPAA guidelines and ensured adherence to system security policies.
2. Assisted during go-live by reporting system functionality issues to the command center.
3. Provided end-user support to clinical and administrative staff during implementation phases.
4. Developed tailored training materials for various user roles to enhance Epic system utilization.
5. Conducted training sessions that improved user engagement and system proficiency.
6. Collaborated with stakeholders to assess training needs and deliver effective solutions.
7. Utilized feedback to continuously improve training programs and user support processes.

Epic Trainer

Lakeside Apparel Co

📅 Apr / 2023-Apr / 2024
📍 Chicago, IL

1. Participated in the implementation of Epic upgrades, enhancing user experience and system functionality.
2. Conducted instructor-led and online training for Epic CPOE upgrades, ensuring effective knowledge transfer.
3. Reviewed and tested new builds prior to implementation, ensuring quality and functionality.
4. Tracked and reported discrepancies to Application Coordinators using spreadsheets in SharePoint.
5. Provided elbow support for end-users in applications including ASAP, CPOE, and Ambulatory.
6. Educated physicians on efficient documentation practices and optimal use of Epic tools.

EDUCATION

Master of Healthcare Administration

University of Southern California

📅 Apr / 2022-Apr / 2023
📍 Denver, CO

Focused on healthcare management, policy, and technology integration.

SKILLS

Epic Application Training	Epic Workflow Optimization	Epic Emr Proficiency	Data Analysis Techniques
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ACHIEVEMENTS

⭐ Developed and delivered training sessions that improved user satisfaction scores by 20%.

⭐ Created customized training materials that reduced onboarding time for new staff by 30%.

⭐ Facilitated a training program that increased Epic system adoption rates by 25% among clinical staff.