

# EMMA JOHNSON

## ERP Consultant

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### PROFESSIONAL SUMMARY

ERP Consultant with 10 years of experience in delivering comprehensive ERP solutions that enhance business performance. Expert in system implementation, process optimization, and user training. Focused on aligning technological initiatives with organizational goals to drive efficiency and maximize ROI for clients.

### WORK EXPERIENCE

#### ERP Consultant III

📅 Jan / 2019-Ongoing

##### Blue Sky Innovations

📍 Chicago, IL

1. Consults with stakeholders to define ERP requirements and best practices.
2. Develops and implements supply chain strategies to enhance performance and meet business objectives.
3. Facilitates workshops to communicate strategic planning solutions for clients.
4. Leads user testing activities and provides comprehensive training on ERP systems.
5. Monitors and resolves integration issues between ERP and legacy systems.
6. Analyzes business processes and identifies areas for improvement through ERP solutions.
7. Collaborates with cross-functional teams to ensure successful project delivery.

#### ERP Consultant

📅 Jan / 2015-Jan / 2019

##### Lakeside Apparel Co

📍 Chicago, IL

1. Advanced certification in ERP manufacturing software, successfully implemented BaanERP at major companies.
2. Served as a Software Engineer Trainee, gaining hands-on experience in ERP solutions.
3. Collaborated on projects for Chartis Insurance, focusing on system upgrades and migrations.
4. Worked on various projects to enhance system capabilities and operational efficiency.
5. Engaged in onsite client interactions to gather requirements and provide tailored solutions.
6. Conducted gap analysis for ERP systems, identifying key areas for improvement and enhancing user satisfaction by 40%.
7. Developed custom reports and dashboards, providing real-time insights that improved decision-making speed by 35%.

### EDUCATION

#### Master of Business Administration

📅 Jan / 2012-Jan / 2015

##### University of California, Berkeley

📍 Denver, CO

Specialized in Information Systems and Management.

### SKILLS

Erp Project Management

Integration Solutions

Technical Documentation

Data Migration

### ACHIEVEMENTS

- 🌟 Led ERP implementation projects that improved operational efficiency by 30%.
- 🌟 Developed and executed training programs for over 200 users, enhancing system adoption rates.
- 🌟 Streamlined supply chain processes, resulting in a cost reduction of 15%.