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PROFESSIONAL SUMMARY

Dynamic Event Hostess Coordinator with 5 years of experience in orchestrating seamless events and enhancing guest satisfaction. Skilled in coordinating logistics, managing guest interactions, and ensuring a welcoming environment. Proven ability to elevate service standards while effectively resolving guest concerns, contributing to memorable experiences.

WORK EXPERIENCE

Event Hostess Coordinator

may/2022-Ongoing

Pineapple Enterprises

F Santa Monica, CA

- 1. Orchestrated the welcoming and seating of guests, ensuring a smooth entry experience.
- 2. Collaborated with event organizers to manage logistics, including table setups and decor arrangements.
- 3. Maintained a polished appearance and demeanor, reflecting the event's professional standards.
- 4. Communicated promptly with management regarding any issues during events to ensure resolution.
- 5. Facilitated post-event clean-up, ensuring the venue was left in excellent condition.
- 6. Provided exceptional guest service, addressing inquiries and concerns with professionalism.
- 7. Assisted in training new staff, promoting adherence to service excellence standards.

Event Hostess

May / 2020-May / 2022

Summit Peak Industries

- **耳** Denver. CO
- 1. Welcomed guests and guided them to their designated tables with warmth and professionalism.
- 2. Informed guests of ongoing promotions and events, enhancing their overall experience.
- 3. Managed incoming calls and requests, ensuring timely and accurate responses.
- 4. Monitored compliance with sanitation and safety protocols to uphold company standards.

EDUCATION

Bachelor of Arts in Hospitality Management

May/2018-May/2020

University of Southern California

F Santa Monica, CA

Focused on event planning, guest services, and hospitality operations.

SKILLS

Event Coordination

Client Engagement

Social Media Savvy

Professional Demeanor

Feedback Collection

INTERESTS

🖋 Art

Volunteering

Hiking

Yoga Yoga

STRENGTHS

Q Criticality







LANGUAGES







English

Russian

Spanish

ACHIEVEMENTS

Successfully coordinated over 100 events, enhancing guest satisfaction ratings by 20%.

Streamlined event setup processes, reducing preparation time by 30%.