SOPHIA BROWN

Facility Operations Manager

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PROFESSIONAL SUMMARY

Innovative Facility Operations Manager with 7 years of comprehensive experience in optimizing facility management and operational processes. Proven ability to enhance efficiency, ensure compliance, and lead cross-functional teams. Committed to fostering a secure, productive environment through strategic planning and sustainable practices.



WORK EXPERIENCE

Facility Operations Manager

Feb / 2021-Ongoing

Pineapple Enterprises

- 耳 Santa Monica, CA
- 1. Managed facility operations, including budget preparation and adherence to financial constraints.
- 2. Oversaw demolition and tenant improvement projects. ensuring timely completion and quality standards.
- 3. Collaborated with architects and contractors to facilitate effective project execution.
- 4. Ensured compliance with all applicable codes and regulations, including OSHA and ADA standards.
- 5. Implemented security measures, including access control and surveillance systems to safeguard personnel and property.
- 6. Coordinated cross-departmental initiatives to enhance operational efficiency.
- 7. Developed and managed environmental health and safety programs, improving workplace safety standards.

Facility Operations Manager

Feb / 2018-Feb / 2021

Crescent Moon Design

耳 Portland, OR

- 1. Provided operational support in a 107,000 sq. ft. facility housing over 500 employees.
- 2. Managed HR functions, overseeing a team of specialists and administrative staff.
- 3. Coordinated vendor management, ensuring all facility needs were met efficiently.
- 4. Maintained a safe and clean environment for gym patrons, supervising a staff of 30+ undergraduate employees.
- 5. Responsible for the daily operational readiness of the university center.

EDUCATION

Bachelor of Science in Facility Management

₩ Feb / 2015 Feb / 2018

University of Central Florida

∓ Chicago, IL

Focused on facility operations, management strategies, and environmental health.



SKILLS

Multi-tasking

Leadership Development

Staff Supervision

Operational Reporting

Customer Relationship

INTERESTS

Drawing

Writing

Architecture

Film

STRENGTHS

★ Motivation

Humility

≡ Detail-oriented

→ Flexibility

LANGUAGES







English

Japanese

Mandarin

ACHIEVEMENTS

1 Implemented energy-efficient systems, reducing costs by 20%.

Led a facility upgrade project that increased operational capacity by 30%.