Robert Smith

Failure Analysis Technician

CONTACT DETAILS

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PERSONAL STATEMENT

Motivated and highly productive Failure Analysis Technician professional with a technician background. Detail-oriented with strong skills in multi-tasking and efficient management of day-to-day office operations. Adept at building and maintaining effective working relationships with co-workers and outstanding interpersonal skills.

WORK EXPERIENCE

Failure Analysis Technician

ABC Corporation - 2008 – 2010

Responsibilities:

- Identified through testing any opportunities for improvement (ex. test and or process gaps).
- Followed procedures and diagrams in performing engineering change orders, as required.
- Interfaced with production, quality, receiving, inventory, and engineering teams daily.
- Performed root cause analysis on products.
- Performed evaluations per drawings, schematics, and documentation.
- Inspected products for flaws and identify areas for improvement.
- Conducted testing and collect data. Validated corrective actions.

Failure Analysis Technician

Delta Corporation - 2006 – 2008

Responsibilities:

- Performed laser system troubleshooting, testing, and retesting to determine failure root causes.
- Conducted out-of-warranty repairs and provided repair recommendations to both Customer Service department and customers.
- Performed troubleshooting of DIRECTV satellite boxes, determining faults and failures in the unit.
- Updated product travelers and repair records, as needed.
- Assessed operations and made recommendations to improve safety, increase productivity, enhance performance and reduce costs Quickly replaced faulty .
- Conducted reliability tests and failure analysis on chip size packages for microelectronic devices.
- for Dialysis Machines Product complaints Investigation for both Level I and Level II Responsible for trouble shooting the failure symptoms for the Liberty Cycler Dialysis Machine Responsible for conducting the 1000 ml and 8500 ml simulated treatments to duplicate the Alarms and troubleshoot the cause and fix the problems.

SKILLS

Microsoft Office, IPC - Various, ISO - Various.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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Education

BS In Analysis Technician

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