



# EMMA JOHNSON

Associate Family Services Specialist

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

## SKILLS

Crisis Intervention Techniques



Community Engagement



Family Counseling



Stress Management



Behavioral Assessment



Client Assessment



## INTERESTS

📖 Birdwatching 🏠 Traveling

📺 Sports Coaching 🏆 Knitting

## STRENGTHS

🔧 Pragmatism 🍃 Sensitivity

💖 Sincerity 📌 Stability

## LANGUAGES



English



Polish



Russian

## ACHIEVEMENTS

🌟 Developed and implemented individualized service plans for over 100 families, resulting in a 30% improvement in client outcomes.

🌟 Facilitated workshops on parenting techniques, enhancing skills for over 50 guardians.

## PROFESSIONAL SUMMARY

Experienced Family Services Specialist with over 7 years dedicated to supporting families and children facing challenges. Proficient in conducting comprehensive assessments, developing tailored service plans, and connecting clients with essential resources. Committed to empowering families through advocacy and collaboration for sustainable well-being and positive outcomes.

## WORK EXPERIENCE

### Associate Family Services Specialist

📅 Apr / 2020-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Assessed trauma, risk, and protective factors for families and children to develop effective intervention strategies.
2. Facilitated intake, placement, and transfer processes for juveniles, ensuring compliance with legal standards.
3. Created individualized service plans for families, focusing on their specific needs and available resources.
4. Managed casework for juveniles on probation, providing ongoing support and monitoring progress.
5. Conducted parenting training sessions for guardians, enhancing family dynamics and support systems.
6. Acted as a liaison for medical and psychological emergencies, ensuring timely and appropriate responses.
7. Coordinated with community health agencies to facilitate access to mental health services for families.

### Family Services Specialist

📅 Apr / 2018-Apr / 2020

Silver Lake Enterprises

📍 Seattle, WA

1. Conducted intake interviews to assess couple dynamics and assigned them to appropriate support cohorts.
2. Developed and delivered private coaching sessions utilizing Prepare & Enrich materials to enhance relationship skills.
3. Facilitated workshops for singles, promoting healthy relationship practices.
4. Maintained accurate records in the T.I.E.R. system and ensured documentation was up to date.
5. Tracked and managed logistical aspects of classes, including food orders and participant engagement.
6. Provided administrative support by organizing class schedules and participant communications.

## EDUCATION

### Bachelor of Social Work

📅 Apr / 2016-Apr / 2018

University of Texas

📍 Portland, OR

Focused on family systems and community resource management.