# Robert Smith

## Federal Security Officer

Phone (123) 456 78 99
Email: info@qwikresume.com
Website : www.qwikresume.com
LinkedIn: linkedin.com/qwikresume
Address: 1737 Marshville Road, Alabama

## SUMMARY

Training and learning theory techniques, including recreational activity. Developmental theory and social theory relating to rehabilitation. Counseling and guidance principles and principles of normal and abnormal psychology and personality theory.

## SKILLS

Microsoft Office, Word, Excel.

## WORK EXPERIENCE

### Federal Security Officer

ABC Corporation - September 2007 – January 2014

- Ensured the safety of the traveling public; utilizing skillsets in public speaking, conflict resolution, problem solving, diversity, teamwork and leadership.
- Educated and provided friendly customer service.
- Gathered intelligence.
- Completed incident reports and shift summary reports.
- Read and comprehended important information.
- Conveyed critical and technical information to non-technical individuals.
- Presented speeches in large groups.

### Federal Security Officer

Delta Corporation - 2004 – 2007

- Serving and protecting people,artifacts,and Grounds.
- Serving and protecting people, artifacts, and Grounds.
- Contact Supervisor Yes, Supervisors Name Mr.Fedele, Supervisors Phone 202-275-1102).
- To check all I.D" s of those that entered onto the naval base conduct patrols of the grounds and secure all windows and doors.
- Check for any weapons, drugs and boobs that could be hidden in or under the vehicles.
- Maintained security for FAA.
- Shift reports, weapon training, computer experience.

## EDUCATION

Bachelor of Science in Urban Studies - August 2012(Tennessee State University - Nashville, TN)

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