

OLIVIA SMITH

Fedex Driver

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PROFESSIONAL SUMMARY

Dedicated and experienced FedEx Driver with over 5 years of expertise in efficient package delivery, route optimization, and exceptional customer service. Committed to safety and timely deliveries, ensuring customer satisfaction.

WORK EXPERIENCE

Fedex Driver Dec / 2021-Ongoing
Maple Leaf Consulting Toronto, ON

- 1. Delivered packages efficiently, maintaining a 98% on-time delivery rate.
- 2. Utilized route optimization software to determine the fastest delivery routes.
- 3. Provided exceptional customer service, fostering positive relationships with clients.
- 4. Conducted pre-trip inspections to ensure vehicle safety and compliance.
- 5. Managed loading and unloading of packages, ensuring accuracy and safety.
- 6. Maintained accurate delivery logs and documentation for all shipments.
- 7. Trained new drivers on safety protocols and delivery procedures.

Fedex Driver Dec / 2019-Dec / 2021
Cactus Creek Solutions Phoenix, AZ

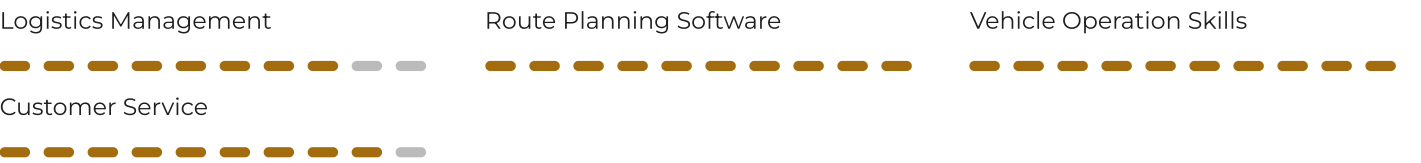
- 1. Operated delivery vehicles in compliance with DOT regulations.
- 2. Picked up and delivered packages ranging from 1 lb to 150 lbs daily.
- 3. Executed efficient route planning to minimize delivery times.
- 4. Ensured safety protocols were followed during all deliveries.
- 5. Served as a local driver in the Dallas-Fort Worth area, covering multiple routes.
- 6. Communicated effectively with dispatch to report delivery status.
- 7. Maintained a clean driving record and adhered to all traffic laws.

EDUCATION

Associate of Applied Science in Logistics Dec / 2017-Dec / 2019
Dallas Community College Phoenix, AZ

Focused on logistics management and transportation systems.

SKILLS



ACHIEVEMENTS

- ★ Achieved a 98% on-time delivery rate over 5 years.
- ★ Recognized for outstanding customer service with a 95% satisfaction score.
- ★ Successfully managed delivery routes, reducing fuel costs by 15%.