



JACKSON TURNER

Field Installation Technician

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PROFESSIONAL SUMMARY

With 7 years of dedicated experience as a Field Installation Technician, I specialize in the installation, maintenance, and troubleshooting of advanced telecommunications systems. My commitment to excellence is reflected in my ability to enhance system performance and ensure customer satisfaction through effective technical solutions.

WORK EXPERIENCE

Field Installation Technician

Seaside Innovations

📅 Mar / 2020-Ongoing

📍 Santa Monica, CA

1. Staged servers and installed SCO Unix operating systems for customer production systems on Intel platforms and Windows PC workstations.
2. Executed basic controls troubleshooting and implemented program updates to enhance system functionality.
3. Installed and maintained Nortel digital and analog cellular equipment, microwave systems, and power conversion units, ensuring operational reliability.
4. Performed preventative maintenance on distribution networks, conducting amp sweeps and signal evaluations to mitigate issues.
5. Conducted node and end-of-line checks, successfully preventing service interruptions.
6. Utilized diagnostic tools and test equipment to efficiently resolve network distribution problems.
7. Documented and reported on maintenance activities, ensuring compliance with industry standards.

Field Installation Technician

Cactus Creek Solutions

📅 Mar / 2018-Mar / 2020

📍 Phoenix, AZ

1. Assembled, tested, and installed fiber optic and electronic units, ensuring quality and functionality.
2. Traveled to customer sites for hardware installation and configuration, providing training for staff on system usage.
3. Managed a 50% travel requirement, effectively balancing fieldwork with project deadlines.
4. Executed field installations of residential telecommunications services, ensuring timely account activation.
5. Executed on-site deployment of computer hardware and software, configuring systems for optimal performance.
6. Installed energy-efficient technology in homes, providing education on usage and benefits to customers.

EDUCATION

Associate of Applied Science in Electronics Technology

Tech Institute of Technology

📅 Mar / 2016 - Mar / 2018

📍 Denver, CO

Focused on electronics systems and telecommunications technologies.

SKILLS

Project Management

10

Network Configuration

9

Data Analysis

10

Documentation Skills

7

System Administration

8

Logistics Coordination

7

INTERESTS

🎮 Gaming

👜 Fashion

🎬 Film

💻 Technology

STRENGTHS

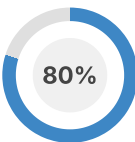
⚖️ Fairness

↔️ Flexibility

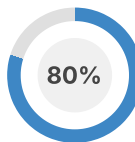
➡️ Forward-thinking

❤️ Gratitude

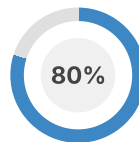
LANGUAGES



English



German



Arabic

ACHIEVEMENTS

★ Achieved a 20% reduction in installation time through process optimization.

★ Resolved over 95% of service issues on the first visit, enhancing customer satisfaction.

★ Successfully trained 10+ new technicians on installation best practices and safety standards.