## ROBERT SMITH

## **Field Operations Coordinator**

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### SUMMARY

Seeking a Field Operations Coordinator position in a professionally competent environment that will allow me to maximize my skills for a company that provides opportunities for future growth and training.

#### CORE COMPETENCIES

Microsoft Office, Account Management.

#### PROFESSIONAL EXPERIENCE

### **Field Operations Coordinator**

ABC Corporation - November 2012 - 2021

### **Key Deliverables:**

- Acted as POC/liaison between local, State, and Federal agencies involved in disaster response and recovery.
- Provided information/data for assistance in the development of ISRs, IAPs, provide RECON for expanding events.
- Represented agency during VOAD meetings and State WVDHSEM briefings.
- Assisted in developing in-State training opportunities.
- Acted in a professional capacity during disaster operations filling IMT assignments.
- Completed all required ICS forms/documentation during active events.
- Secured \$95K in cash and in kind donations.

### **Field Operations Coordinator**

Delta Corporation - 2007 - 2012

### **Key Deliverables:**

- Assisted in developing and implementing the strategic plan for the all field regions
  Assisted in building coalitions with other civil rights .
- Handed out ticket orders to buyers in an energetic and friendly manner Assisted customers in purchasing tickets online for different events Received.
- Provided key operational support and direct project involvement and communication with several departments including Human Resources, Payroll, Client.
- Duties included but not limited to Responsible for check-in and check-out of all equipment, connectors and cable for projects Staging jobs, bar-code.
- Applied for permits, set the schedule, data entry.
- Main customers were hospital/medical offices.
- Worked closely with development team in de-bugging and tracking down software problems reported by customers and in-house database entry employees.

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