

BENJAMIN LEE

Senior Field Service Engineer

🔼 PROFESSIONAL SUMMARY

Senior Field Service Engineer with outstanding leadership abilities able to coordinate and direct all phases of project-based efforts. Demonstrated capacity to Manage and Implement all aspects of Telecommunications networks and systems, and strengthen organizations. To obtain a position within your progressive organization that utilizes my strengths of communication, personal interaction, team building skills, flexibility, attention to detail, and a strong awareness for safety and job effectiveness.



WORK EXPERIENCE

Senior Field Service Engineer

May / 2018-Ongoing

Maple Leaf Consulting

Toronto, ON

- 1. Providing field repair, troubleshooting, and diagnostics of control systems used in the production of natural gas.
- 2. Installing the software, function test safety triggers, calibrate pressure, temperature, and flow devices.
- 3. Responsible for the install or replacement of wireless cellular modems that communicate with SCADA webpage.
- 4. Configuring and installing wireless pressure transmitters and communication gateway.
- 5. Developing quotes and material lists for natural gas well pad and compression site installation work.
- 6. Performing Delta V process control system database system preventative maintenance.
- 7. Assisting with the Delta V process control system version/ equipment upgrades.
- 8. Performing operational checks and measurement of system parameters using applicable technical publications.

Contracted Field Service Engineer

May / 2015-May / 2018

Crescent Moon Design

耳 Portland, OR

- 1. Met company guidelines for response time and service levels.
- 2. Differentiated between hardware and software product problems.
- 3. Collected and reported all customer and problem data in Omnicell
- 4. Escalated product bugs, malfunctions, and design issues through support channels for resolution.

EDUCATION

Bachelor of Science in Electrical Engineering

May / 2012

May / 2015

University of Texas

耳 Denver, CO

Focused on electrical systems design, control systems, and telecommunications.

- (123) 456 7899
- Los Angeles
- www.qwikresume.com

SKILLS

Instrumentation Calibration

Windows MS-DOS

RS Logix

Emerson Delta V

Emerson Process

INTERESTS

Scuba Diving

E-sports

Reading Fiction

Puzzle Solving

STRENGTHS



🖶 Stewardship



🗞 Tenacity

Vision

LANGUAGES





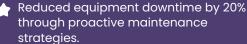


English

Spanish

Italian

ACHIEVEMENTS



Successfully led a team in the installation of a major telecommunications upgrade project.

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