



BENJAMIN LEE

Senior Field Service Engineer

PROFESSIONAL SUMMARY

Senior Field Service Engineer with outstanding leadership abilities able to coordinate and direct all phases of project-based efforts. Demonstrated capacity to Manage and Implement all aspects of Telecommunications networks and systems, and strengthen organizations. To obtain a position within your progressive organization that utilizes my strengths of communication, personal interaction, team building skills, flexibility, attention to detail, and a strong awareness for safety and job effectiveness.

WORK EXPERIENCE

Senior Field Service Engineer

May / 2018-Ongoing

Maple Leaf Consulting

Toronto, ON

1. Providing field repair, troubleshooting, and diagnostics of control systems used in the production of natural gas.
2. Installing the software, function test safety triggers, calibrate pressure, temperature, and flow devices.
3. Responsible for the install or replacement of wireless cellular modems that communicate with SCADA webpage.
4. Configuring and installing wireless pressure transmitters and communication gateway.
5. Developing quotes and material lists for natural gas well pad and compression site installation work.
6. Performing Delta V process control system database system preventative maintenance.
7. Assisting with the Delta V process control system version/ equipment upgrades.
8. Performing operational checks and measurement of system parameters using applicable technical publications.

Contracted Field Service Engineer

May / 2015-May / 2018

Crescent Moon Design

Portland, OR

1. Met company guidelines for response time and service levels.
2. Differentiated between hardware and software product problems.
3. Collected and reported all customer and problem data in Omnicell database.
4. Escalated product bugs, malfunctions, and design issues through support channels for resolution.

EDUCATION

Bachelor of Science in Electrical Engineering

May / 2012 - May / 2015

University of Texas

Denver, CO

Focused on electrical systems design, control systems, and telecommunications.

support@qwikresume.com

(123) 456 7899

Los Angeles

www.qwikresume.com

SKILLS

Instrumentation Calibration



Windows MS-DOS



RS Logix



Emerson Delta V



Emerson Process



INTERESTS

Scuba Diving

E-sports

Reading Fiction

Puzzle Solving

STRENGTHS

Stewardship

Teamwork

Tenacity

Vision

LANGUAGES



English



Spanish



Italian

ACHIEVEMENTS

Reduced equipment downtime by 20% through proactive maintenance strategies.

Successfully led a team in the installation of a major telecommunications upgrade project.