



AMELIA MOORE

Field Systems Engineer

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PROFESSIONAL SUMMARY

Accomplished Field Systems Engineer with 10 years of expertise in the design, implementation, and optimization of advanced systems. Proven ability to lead cross-functional teams and engage with clients to ensure project success. Committed to driving innovation and enhancing operational performance through technical excellence and strategic problem-solving.

WORK EXPERIENCE

Field Systems Engineer

📅 Apr / 2019-Ongoing

Pineapple Enterprises

📍 Santa Monica, CA

1. Executed the design and installation of complex systems, ensuring adherence to project specifications and timelines.
2. Facilitated communication between technical teams and clients to enhance project alignment and satisfaction.
3. Managed on-site support for diverse organizations, providing tailored solutions to technical challenges.
4. Maintained and optimized network infrastructure to support operational functionality.
5. Led technical training sessions for staff, improving team competency and service quality.
6. Oversaw the deployment of time and attendance software, enhancing operational efficiency for client workstations.
7. Promoted to Director of Client Services, driving strategic initiatives to improve service delivery.

Field Systems Engineer

📅 Apr / 2015-Apr / 2019

Silver Lake Enterprises

📍 Seattle, WA

1. Enhanced communication channels between IT specialists and clients, ensuring smooth project execution.
2. Served as network administrator for a team of 40, streamlining operational processes.
3. Provided technical support for various hardware and operating systems, including HP and IBM.
4. Integrated advanced technologies such as OCR and RFID into existing systems for improved efficiency.
5. Managed database administration for custom software, delivering user support and troubleshooting.
6. Conducted regular maintenance to ensure network reliability and performance.

EDUCATION

Bachelor of Science in Electrical Engineering

📅 Apr / 2012 - Apr / 2015

University of Tech

📍 Toronto, ON

Focused on systems design and telecommunications.

SKILLS

Telecommunications Engineering



Interpersonal Communication



Gis Mapping



Resource Allocation



Risk Assessment



Customer Service



INTERESTS

✍ Writing

💻 Technology

🤿 Scuba Diving

🚴 Cycling

STRENGTHS

🔗 Pragmatism

⚙ Optimism

🏔 Perseverance

🚩 Determination

LANGUAGES



English



Swahili



German

ACHIEVEMENTS

- 🌟 Successfully led the implementation of a new telecommunications system, improving operational efficiency by 30%.
- 🌟 Developed and executed a training program for technicians, enhancing service delivery and reducing response times by 25%.
- 🌟 Streamlined network maintenance processes, resulting in a 40% reduction in downtime for clients.