

ROBERT SMITH

Firearm Sales Associate

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SUMMARY

As a Firearm Sales Associate, working closely with customers to determine their needs, answering their questions about products and recommending the right firearms and accessories.

CORE COMPETENCIES

Detail oriented, Customer service oriented and Highly organized.

PROFESSIONAL EXPERIENCE

Firearm Sales Associate

ABC Corporation - July 2008 – September 2008

Key Deliverables:

- Greeted customers (offering a warm and pleasant experience).
- Helped get them ready for their time in the ranges.
- Guided customers to the respective areas in the building.
- Prepped paperwork and products to be placed on the retail floor.
- Observed the daily routine and aiding in maintaining a meticulous building.
- Learned the ropes of the shooting sports and eventually retail firearm sales.
- \${job_description7}

Firearm Sales Associate

Delta Corporation - 2006 – 2008

Key Deliverables:

- Secure all firearms brought into the store with trigger locks.
- Check in all Vendor representatives, completing the necessary visitor log information and controlling the visitor badges.
- Supports a strong commitment to world class customer service and ensures a pleasant and productive shopping experience for all customers.
- Greet all customers as they enter the store in a friendly and outgoing manner.
- Handle customer merchandise returns; complete refund / exchange paperwork.
- Sort returns by category and return to proper area.
- Updates job knowledge by participating in educational opportunities; reading professional publications.

EDUCATION

High School Diploma or GED

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