



EVELYN WHITE

Senior Lead Floor Associate

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

SKILLS

Strong Prioritization Skills



Customer Service



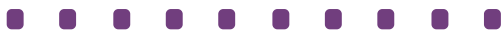
Communication Skills



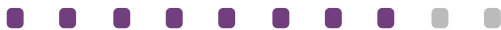
Time Management



Problem Solving



Attention To Detail



INTERESTS

📖 Birdwatching 🧳 Traveling

🏆 Sports Coaching 🧶 Knitting

STRENGTHS

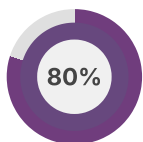
🔧 Pragmatism

🍃 Sensitivity

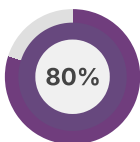
💖 Sincerity

⚓ Stability

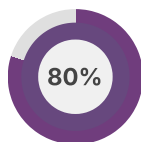
LANGUAGES



English



Dutch



Japanese

ACHIEVEMENTS

🌟 Increased sales by 20% through effective product placement and upselling techniques.

🌟 Trained and developed a high-performing team, resulting in a 30% improvement in customer service ratings.

PROFESSIONAL SUMMARY

With a decade of extensive experience in retail, I excel in leading teams and enhancing operational efficiency. My focus on customer engagement and inventory management has consistently driven sales and improved store performance. I thrive in dynamic environments, leveraging strong communication skills to foster a collaborative atmosphere and ensure exceptional service delivery.

WORK EXPERIENCE

Senior Lead Floor Associate

📅 Mar / 2019-Ongoing

Pineapple Enterprises

📍 Santa Monica, CA

1. Led a team of floor associates to optimize customer service and operational efficiency.
2. Increased sales by effectively suggesting complementary merchandise to customers.
3. Managed inventory and ensured compliance with shipment and stock procedures.
4. Identified customer needs and highlighted product features to enhance sales opportunities.
5. Utilized POS systems to process transactions accurately while adhering to checkout protocols.
6. Maintained high visual merchandising standards to create an inviting shopping environment.
7. Monitored loss prevention strategies and reported suspicious activities to management.

Floor Associate

📅 Mar / 2015-Mar / 2019

Summit Peak Industries

📍 Denver, CO

1. Operated and maintained equipment in a safe and efficient manner.
2. Collaborated with team members for effective inventory management and stock replenishment.
3. Executed merchandising strategies to enhance product visibility and accessibility.
4. Assisted in training new associates on store policies and procedures.
5. Conducted regular audits of floor inventory to ensure accuracy.
6. Engaged with customers to address queries and enhance their shopping experience.

EDUCATION

Associate in Arts

📅 Mar / 2012-Mar / 2015

Davidson County Community College

📍 Phoenix, AZ

Studied foundational arts and communication, focusing on customer engagement and retail strategies.