



**Conflict Resolution** ----

Critical Thinking

**Document Preparation** 

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**Customer Service** 



- Astronomy
- Surfing
- Martial Arts
- Community Service



- Originality
- Empathy
- Patience
- Perseverance









English

80%

Indonesian French

# ACHIEVEMENTS

- Achieved a 95% customer satisfaction rating through exceptional service.
- Reduced food waste by 20% through efficient inventory management.
- Trained 5 new staff members, improving team efficiency and service speed.

# **MIA TAYLOR**

### **Food Counter Attendant**

www.qwikresume.com

# 🔼 PROFESSIONAL SUMMARY

Experienced Food Counter Attendant adept at multitasking in high-pressure environments. Known for quick service delivery and maintaining a positive attitude, enhancing overall customer experience.

# 🔛 WORK EXPERIENCE

#### **Food Counter Attendant**

math Dec / 2018-Ongoing

#### Blue Sky Innovations

T Chicago, IL

- 1. Executed high-volume food counter operations, ensuring timely service and customer satisfaction.
- 2. Accurately took and prepared customer orders, including drive-thru and in-store service.
- 3. Maintained cleanliness and sanitation standards in food preparation and serving areas.
- 4. Managed inventory levels, ensuring all food items were stocked and fresh.
- 5. Handled cash transactions accurately, providing change and receipts to customers.
- 6. Utilized point-of-sale systems efficiently, reducing transaction times and improving overall customer experience.
- 7. Participated in promotional events, contributing to a 20% increase in foot traffic and brand awareness.

### **Food Counter Attendant**

m Dec / 2014-Dec / 2018

### Summit Peak Industries

**耳** Denver, CO

- 1. Greeted customers warmly and processed all sales transactions efficiently.
- 2. Performed opening and closing duties, ensuring a smooth operation.
- 3. Prepared food and beverages according to established service standards.
- 4. Maintained an organized and visually appealing concession
- 5. Operated cash register, accurately handling cash and credit transactions.
- 6. Assisted in the development of training materials for new hires, streamlining the onboarding process.
- 7. Coordinated with suppliers to ensure timely delivery of fresh ingredients, minimizing service disruptions.



## 🔼 EDUCATION

#### Diploma in Culinary Arts

m Dec / 2011-Dec / 2014

Culinary Institute of America

♣ Phoenix, AZ

Completed a comprehensive program focusing on food preparation, safety, and customer service.