ROBERT SMITH

Food Operations Manager

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Responsible for Maintaining a working knowledge of all applicable brand standards, CBAs, Landlord lease agreements, and all procedures and protocols to maximize brand/landlord/labor relations.

EXPERIENCE

Food Operations Manager

ABC Corporation - SEPTEMBER 2013 – JULY 2014

- Managed day-to-day work activities by delegating authority, assigning and prioritizing activities and monitoring operating standards.
- Established operating standards, implements quality improvements and communicates them to employees.
- Responsible for total food operation of a 131 bed hospital including retail and patient service.
- Directed daily contact with the senior management of the Hospital.
- Managed all financial and budget requirements for this account.
- Responsible for patient rounding for the tct area in the hospital.
- Maintained all payroll and employee files per my department.

Food Operations Manager

Delta Corporation - 2011 – 2013

- Oversee day-to-day food operations, plan and purchase foods in accordance to nutritional value, inventory, financial planning for food program grant, .
- Micros POS, online ordering system, weekly accounting, accounts payable, scheduling, maintain high standards for NYSDOH, cafeteria menu planning, .
- Prepare and submit all necessary paperwork for ordering and supplying the food Submit all orders under the AFMIS system Perform preliminary food .
- Prepare carry out food orders Accomplishments I have learn every position successfully that I have been put in over an 8mo.
- Skills Used leadership,team player, management accountabity and resonsonabilty.
- Joint Base Lewis McChord, WA Oversaw the expenditure of [] in operational funds.
- Developed contingency plans and alternative solutions for all projects.

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EDUCATION

- MS

SKILLS

Operations Management, Food Service Management, General Management.