

Robert Smith

Fraud Prevention Analyst

PERSONAL STATEMENT

Seeking a Fraud Prevention Analyst profession with an outstanding career opportunity that will offer a rewarding work environment along with a winning team work.

WORK EXPERIENCE

Fraud Prevention Analyst **ABC Corporation - 2005 - 2005**

Responsibilities:

- Performed comprehensive reviews and necessary analysis for credit card accounts in order to validate or revoke suspected fraud claims on purchases.
- Assisted in reviewing new accounts for fraud risk indicators and compliance.
- Monitored potential fraud accounts for the prevention & detection of fraud.
- Responsible for making essential telephone contact with customers, as well as proper recording and accurate maintenance of account information in the central department database.
- Assigned by management to meet business needs.
- Researched and analyzed customer accounts for possible cases of fraud and the prevention of future fraud.
- Identified valid or fraudulent transactions and areas that needed increased security procedures or software to protect customer accounts.

Fraud Prevention Analyst **Delta Corporation - 2000 - 2005**

Responsibilities:

- Oversees policies, programs, and other company-wide efforts designed to prevent, detect, identify, and resolve fraudulent activity by customers.
- Works with internal groups such as IT and outside entities including internet service providers, financial institutions, legal counsel, and law.
- Selects develops and evaluates personnel to ensure the efficient operation of the function.
- Monitor real-time customer transaction records to identify fraudulent accounts and transactions Deny or accept flagged online transactions based on.
- San Antonio, Texas Provided inbound and outbound calls to determine fraud on debit card accounts.
- Placed debit cards on hold after analyzing purchase patterns.
- Reopened cards after thorough verifications from members.

CONTACT DETAILS

1737 Marshville Road,
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(123)-456-7899
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SKILLS

Loss Mitigation,
Administrative Duties,
Research, Reviewing
Documents.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

Education

G.E.D