

Robert Smith

Freight Flow Manager

PERSONAL STATEMENT

Over 20 yrs. Customer service, stocker, and manager. Work well with fellow employee, management, and customers. My skills are communication well with others, and leadership.

WORK EXPERIENCE

Freight Flow Manager **ABC Corporation - 2015 - 2020**

Responsibilities:

- Managed all inbound functions of the warehouse, such as, freight appointment scheduling, multi-method receiving, quality assurance, building, staging and put-away.
- Managed and supervised outbound functions, such as, consolidation, packing, shipping/parcel manifesting, return to vender processes, e-commerce orders, sequential staging and loading.
- Improved freight flow efficiency and productivity, through monitoring daily processes, ensuring and implementing warehouse standards, and making key freight schedule adjustments.
- Provided excellent leadership techniques supplemented by the ability to influence and stimulate others to reach above and seek a greater level of responsibility, which resulted in representing the Inventory Control position for the mid-west region.
- Assisted in maintaining a culture that empowers employees to exceed company and customers expectation, which resulted in upholding company standards, maintaining customer satisfaction, efficiency, productivity, and profitability.
- Experienced trainer, which resulted in 11 successfully trained managers towards the completion of their management training modules.
- Assisted in managing the daily operations of inventory control, customer service and logistics that resulted in an operations scorecard award by maintaining a score over 90% for fiscal.

Freight Flow Manager **Delta Corporation - 2008 - 2013**

Responsibilities:

- Manage all incoming and outgoing shipments, key holder to the building, work with 3-4 people under me at any given time.
- Am also the store safety coach, conduct monthly meetings on safety and educate other employees on the importance of safety.
- responsibilities included Set and sales - hired to expand new store Set up isles and stocked merchandise Promoted to Freight Flow Manager.
- Responsible for all items sent from store, functionality of the building, and maintaining all levels of security of product.
- As a freight flow manager, I was in charge of loading and unloading freight from our trucks, and putting the merchandise ordered on to the shopping .

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
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SKILLS

Sales, Customer
Relations, Construction,
Coaching.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

- In charge of opening and closing the store, providing customer service to shopping and calling customers, bank deposits, morning meetings.
- Received a promotion while at this company because of my willingness to overachieve and excel in any tasks given.

Education

Bachelor of Social Science in Sociology - (Kennesaw State University
- Kennesaw, GA)