

Ethan Martinez

Front End Cashier

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PROFESSIONAL SUMMARY

Enthusiastic Front End Cashier with 2 years of experience delivering exceptional customer service in fast-paced retail environments. Adept at processing transactions efficiently, resolving customer inquiries, and fostering a positive shopping experience. Committed to maintaining high standards of accuracy and service, contributing to overall store success.

WORK EXPERIENCE

Front End Cashier

Pineapple Enterprises

- Delivered outstanding customer service, effectively addressing inquiries and concerns.
- Accurately processed cash, credit, and gift card transactions.
- Maintained a clean and organized work area, ensuring compliance with store policies.
- Engaged with customers to enhance their shopping experience through friendly interactions.
- Managed cash register operations with a focus on precision and efficiency.
- Assisted in inventory management and restocking merchandise as needed.
- Collaborated with team members to achieve daily sales goals and enhance overall store performance.

📅 Feb / 2024-Ongoing

📍 Santa Monica, CA

Front End Cashier

Summit Peak Industries

- Provided professional service at the cash register, ensuring customer satisfaction.
- Organized and maintained register supplies, ensuring efficiency during peak hours.
- Handled customer complaints with empathy, providing effective resolutions.
- Executed cash handling procedures, ensuring accuracy in transactions.
- Supported promotional activities by informing customers about current offers.
- Worked closely with the customer service team to address and resolve issues.

📅 Feb / 2023-Feb / 2024

📍 Denver, CO

EDUCATION

Associate of Arts in Business

City College

Focused on customer service and retail management principles.

📅 Feb / 2022-Feb / 2023

📍 Santa Monica, CA

SKILLS



ACHIEVEMENTS

- 🏆 Achieved a 95% customer satisfaction rating through effective service.
- 🏆 Processed an average of 100 transactions per day with 100% accuracy.
- 🏆 Received Employee of the Month for exceptional service and teamwork.