



ALEXANDER SCOTT

Front End Cashier

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🌐 www.qwikresume.com

SKILLS



INTERESTS

★ Surfing 🌐 Martial Arts

👤 Community Service 📝 Blogging

STRENGTHS

⌚ Patience 🏠 Perseverance

📅 Planning ⚙️ Positivity

LANGUAGES



ACHIEVEMENTS

- 🌟 Consistently achieved a customer satisfaction rating of 95% or higher.
- 🌟 Trained 5 new cashiers on best practices for transaction processing.
- 🌟 Reduced checkout wait times by 20% through efficient service.

PROFESSIONAL SUMMARY

Proficient Front End Cashier with 7 years of extensive experience in managing high-volume transactions and delivering stellar customer service. Recognized for enhancing customer satisfaction and loyalty through effective communication and problem-solving skills. Passionate about creating a welcoming environment that elevates the shopping experience while maintaining accuracy and efficiency.

WORK EXPERIENCE

Front End Cashier

📅 Feb / 2020-Ongoing

Quantum Solutions LLC

📍 Phoenix, AZ

1. Efficiently operate cash register, handling cash and credit transactions with precision.
2. Adhere to company policies regarding cash management and customer service protocols.
3. Proactively seek assistance to ensure a seamless customer experience.
4. Welcome each customer warmly and assist them with inquiries and purchases.
5. Maintain cleanliness and organization of the checkout area and store environment.
6. Accurately complete price changes and manage inventory through price gun usage.
7. Answer phone inquiries with professionalism and courtesy.

Front End Cashier

📅 Feb / 2018-Feb / 2020

Crescent Moon Design

📍 Portland, OR

1. Deliver exceptional customer service by addressing customer needs and inquiries promptly.
2. Process transactions efficiently at the cash register, ensuring accuracy in money handling.
3. Assist in customer service tasks, including returns and exchanges.
4. Facilitate item returns and direct customer inquiries to appropriate departments.
5. Recognized for consistently positive customer interactions that enhance loyalty.
6. Receive numerous compliments for maintaining a positive attitude and excellent service.

EDUCATION

Associate of Applied Science in Business

📅 Feb / 2016 - Feb / 2018

City College

📍 Denver, CO

Focused on customer service and retail management principles.