



# LIAM ANDERSON

Front Line Cashier

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## PROFESSIONAL SUMMARY

Dedicated Front Line Cashier with 7 years of experience in providing outstanding customer service and managing high-volume transactions. My expertise in cash handling, efficient problem resolution, and maintaining a clean checkout area ensures a smooth shopping experience. I am focused on optimizing operations and fostering customer loyalty in dynamic retail environments.

## WORK EXPERIENCE

### Front Line Cashier

📅 May / 2021-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Managed daily cash transactions efficiently, ensuring accuracy and security.
2. Provided feedback to management on customer preferences.
3. Engaged with customers to build rapport and loyalty.
4. Assisted in stocking merchandise and ensuring product availability at the front end.
5. Conducted cash drawer counts at the start and end of shifts to ensure correct balances.
6. Operated the cash register quickly and accurately to facilitate smooth transactions.
7. Collaborated with team members to optimize workflow and improve service delivery.

### Front Line Cashier

📅 May / 2018-May / 2021

Silver Lake Enterprises

📍 Seattle, WA

1. Ensured cleanliness and maintenance of the dining area and restrooms for customer comfort.
2. Accurately took customer orders and processed payments efficiently.
3. Managed the fry and backline stations, ensuring timely and quality food preparation.
4. Executed drive-thru operations with a focus on speed and customer satisfaction.
5. Maintained a balanced cash drawer while multitasking in a fast-paced environment.
6. Conducted routine inspections to uphold safety and cleanliness standards.

## EDUCATION

### Associate of Science in Business

📅 May / 2015-May / 2018

City College

📍 Chicago, IL

Focused on business management principles and customer service strategies.

## SKILLS

### Receipt Issuance



### Sales Goals Achievement



### Store Layout Familiarity



### Friendly Demeanor



### Empathy



### Adaptability



## INTERESTS

✈ Travel

📦 Collecting

💡 Public Speaking

🖋 Drawing

## STRENGTHS

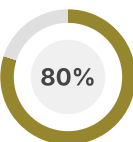
📖 Wisdom

👥 Leadership

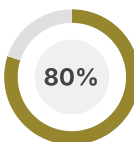
🏔 Perseverance

🤝 Diplomacy

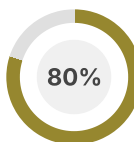
## LANGUAGES



English



Polish



Arabic

## ACHIEVEMENTS

- ★ Achieved a 95% customer satisfaction rating through exceptional service.
- ★ Processed over 200 transactions daily with 100% accuracy.
- ★ Maintained a cash drawer with a discrepancy rate of less than 0.5%.