# **BENJAMIN LEE**

#### **Functional Lead**

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# PROFESSIONAL SUMMARY

Innovative Functional Lead with 2 years of experience in implementing and optimizing enterprise systems, particularly in Finance and Supply Chain. Proven ability to enhance user engagement and streamline processes through robust analysis and documentation. Committed to fostering collaboration across teams to deliver effective solutions that align with organizational objectives.



### **WORK EXPERIENCE**

#### Functional Lead

Apr / 2024-Ongoing

Maple Leaf Consulting

Toronto, ON

- Conducted comprehensive business process analysis to ensure system compatibility with HR procedures.
- 2. Designed and tested Fast formulas using application utilities and global values for enhanced functionality.
- 3. Redesigned benefit extracts for Medicare Part D, improving data accuracy and efficiency.
- 4. Led the implementation of Oracle modules, including OM, AR, BOM, and WIP, while providing user training.
- 5. Facilitated design workshops to gather and document business requirements effectively.
- 6. Negotiated design solutions with clients to address major system gaps.
- 7. Collaborated with cross-functional teams to optimize workflows and enhance system performance.

#### Functional Lead

## Apr / 2023-Apr / 2024

Lakeside Apparel Co

- 1. Managed and evaluated financial risks associated with major project deliverables, ensuring compliance and efficiency.
- 2. Led offshore teams in complex RICE developments, enhancing project delivery timelines.
- 3. Configured WIP, BOM, and OM modules, conducting CRPs to secure client buy-in for proposed solutions.
- 4. Oversaw day-to-day project management activities, including risk and task tracking.
- 5. Identified and implemented significant business process improvements, providing change management expertise.

# EDUCATION

Bachelor of Science in Management Information Systems

Apr / Apr / 2023

University of Michigan

**∓** Toronto, ON

Focused on the integration of technology and business processes.





Compliance Management

Operational Excellence

Performance Evaluation

Change Communication

**Business Process Reengineering** 

### INTERESTS

Wildlife
Conservation

👺 Running

Public Speaking

### **STRENGTHS**

🖒 Willingness

Wisdom

<u></u> Zeal

## LANGUAGES



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English

German

Russiar

## **ACHIEVEMENTS**

Successfully led the implementation of a new Oracle module, resulting in a 30% increase in efficiency.

Streamlined documentation processes, reducing project turnaround time by 20%.