



BENJAMIN LEE

Functional Test Engineer

PROFESSIONAL SUMMARY

Versatile Functional Test Engineer with 7 years of expertise in designing and executing innovative testing methodologies to ensure software excellence. Proficient in collaborating with cross-functional teams to identify defects and enhance product quality through effective test automation strategies. Committed to continuous improvement and delivering robust, high-performance software solutions.

WORK EXPERIENCE

Functional Test Engineer Mar / 2021-Ongoing
Quantum Solutions LLC Phoenix, AZ

1. Designed and implemented comprehensive test plans and strategies to ensure software reliability and performance.
2. Collaborated closely with product development teams to gather requirements and define testing criteria.
3. Executed functional and system test cases, ensuring thorough coverage of application features.
4. Participated in cross-functional meetings to align testing efforts with development timelines.
5. Retested defects post-fix, ensuring resolution and documentation of issues.
6. Analyzed test results and defect metrics to provide actionable insights for product improvement.
7. Advocated for quality assurance best practices within the team to enhance overall testing effectiveness.

Functional Test Engineer Mar / 2018-Mar / 2021
Lakeside Apparel Co Chicago, IL

1. Engineered a testing script for AT&T's environment, saving 800 hours of manual testing and reducing costs by \$55,000.
2. Led new product testing initiatives, mentoring junior engineers in best practices and methodologies.
3. Conducted thorough functional testing on Amdocs CRM, ensuring all software patches were correctly installed and functional.
4. Troubleshoot and resolved application issues, providing support for various software environments.
5. Developed and executed test plans using HP Quality Center, enhancing test coverage.
6. Authored comprehensive Software Development Plans to guide project execution.

EDUCATION

Bachelor of Science in Computer Science Mar / 2015-Mar / 2018
University of California Santa Monica, CA

Focused on software development and testing methodologies, gaining foundational knowledge in programming and system design.

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SKILLS

Application Lifecycle Management
Microsoft Office Suite
Loadrunner
Postman Testing
Quality Assurance
Software Development Life Cycle

INTERESTS

Scuba Diving E-sports
Reading Fiction Puzzle Solving

STRENGTHS

Stewardship Teamwork
Tenacity Vision

LANGUAGES

English 80% Italian 80% Spanish 80%

ACHIEVEMENTS

Improved test case execution efficiency by 30% through automation, leading to faster release cycles.
Achieved a 95% defect detection rate during the testing phase, significantly reducing post-release issues.