

# Game Attendant

## ROBERT SMITH

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### Objective

Seeking a challenging and rewarding position within Gaming Technologies INC that will permit the application of the knowledge and skills acquired thus far, while allowing for further growth and success of the organization, as well as, professionally.

### Skills

MS Office, Time Management, Monitoring Guest Behaviour, and Spending.

### Work Experience

#### Game Attendant

##### **WIND CREEK CASINO OF ALABAMA** - January 2013 - 2015

- Responsible for collaborating and coordinating with Casino for Sops, MICS, TICS, and Expectation Guide.
- Worked closely with the supervisor to develop and monitor the work schedule for game attendants.
- Responsible for TITO fills and verify jackpots as required by minimum internal control procedures.
- Trained new Game Attendant Employees on several levels.
- Coordinated multiple malfunction machines and several disciplines which include enhancing guests game entertainment experience by creating a fun, high-energy environment through the celebration of wins.
- Served as a frontline contact expert who provides all completed required documents, logs, and reports in a timely and accurate manner following MICS, TICS, and other regulatory documents and company requirements.
- Recommended solutions for maintaining awareness and effectively communicate to staff, property-wide/company promotions, events, and programs.

#### Game Attendant

##### **Delta Corporation** - 2016 - 2018

- Hosted the games and attended to park guests.
- Provided an enjoyable experience for guests by projecting a positive attitude and high energy levels Answered all questions regarding attractions times.
- Greeted all customers and answer any questions. Gave tours when needed. Assisted in operating games. Managed cash register Maintain a clean facility.
- Scheduled Constantly be on call to managers Give the best experience to our guest Help guest with questions From time to time if a.
- Being available whenever needed, showed up to work on time, gave our guest a better experience.
- Used Good verbal and written communication, Positive attitude, friendly, helpful, and responsible.
- Observed and maintained game room while attending to patrons needs Provided.

## Education

High School Diploma - August 2014 (Valencia Community College - Orlando, FL)