

# BENJAMIN LEE

## Garage Door Installer

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### PROFESSIONAL SUMMARY

Dedicated Garage Door Installer with two years of hands-on experience in residential and commercial settings. Proven track record of successfully installing and repairing garage doors and openers, ensuring optimal functionality and customer satisfaction. Committed to safety and quality, with strong problem-solving skills and the ability to work efficiently in diverse environments.

### WORK EXPERIENCE

Garage Door Installer

Quantum Solutions LLC

1. Executed the installation and repair of commercial and residential garage doors, ensuring compliance with safety standards.

2. Conducted thorough assessments of existing door systems to determine repair or replacement needs.

3. Collaborated with sales teams to provide accurate project estimates and timelines.

4. Maintained a clean and organized work environment, adhering to safety protocols.

5. Provided exceptional customer service, addressing client concerns and ensuring satisfaction.

6. Utilized a variety of tools and equipment for effective installation and repairs.

7. Documented service reports and communicated project updates to supervisors and clients.

May / 2024-Ongoing

Phoenix, AZ

Garage Door Installer

Silver Lake Enterprises

1. Installed and serviced a wide range of garage doors and openers, specializing in both residential and commercial applications.

2. Performed troubleshooting and maintenance on garage door systems to ensure optimal performance.

3. Fabricated and installed door components, including tracks, springs, and operators.

4. Provided training and support to junior installers, fostering a collaborative work environment.

5. Maintained inventory of tools and materials to ensure timely project completion.

6. Worked closely with customers to understand their needs and provide tailored solutions.

May / 2023-May / 2024

Seattle, WA

### EDUCATION

Associate of Applied Science in Construction Technology

Technical College of Washington

Focused on construction techniques, safety standards, and project management.

May / 2022-May / 2023

Seattle, WA

### SKILLS



### ACHIEVEMENTS

- ★ Successfully completed over 100 garage door installations within a two-year period, achieving a 98% customer satisfaction rate.
- ★ Implemented safety protocols that reduced workplace accidents by 30% during installation projects.
- ★ Recognized for exceptional service by receiving positive feedback from 95% of clients.