



## ACHIEVEMENTS

- Reduced employee turnover by 15% through enhanced engagement programs.
- Streamlined recruitment processes, cutting time-to-hire by 20%.

# EMMA JOHNSON

### Generalist

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## PROFESSIONAL SUMMARY

Accomplished Generalist with a decade of experience in human resources and operational management. Expertise in enhancing team dynamics, streamlining processes, and driving employee engagement initiatives. Passionate about implementing strategic solutions that foster a thriving workplace culture and support organizational objectives.

## 😔 WORK EXPERIENCE

#### Generalist

#### **Pineapple Enterprises**

Apr / 2019-Ongoing
Santa Monica, CA

- 1. Facilitated the hiring process through direct employee interaction and coordination of interviews.
- 2. Conducted preliminary interviews and collaborated with management to select candidates.
- 3. Maintained accurate payroll records and managed data entry in HR systems.
- 4. Optimized timekeeping processes and ensured compliance with labor regulations.
- 5. Proposed and implemented improvements to payroll operations, enhancing efficiency.
- 6. Handled employee relations issues, conducting investigations and collaborating with HR and legal teams.
- 7. Maintained organized filing systems for historical records and employee documentation.

#### Generalist

Lakeside Apparel Co

🛗 Apr / 2015-Apr / 2019

🖡 Chicago, IL

- Managed inventory and ensured the sales floor was wellstocked and organized.
- 2. Processed incoming shipments, verifying accuracy and labeling items for display.
- 3. Achieved shipment goals consistently, contributing to store performance metrics.
- 4. Maintained cleanliness and organization of the sales environment during shifts.
- 5. Provided excellent customer service at the registers, reducing wait times significantly.
- 6. Collaborated with team members to enhance operational efficiency and morale.

# 😣 EDUCATION

#### Bachelor of Arts in Human Resources Management

Apr / \_Apr / \_Apr / 2012 2015

Fortland, OR

#### University of Denver

Focused on HR strategies, employee relations, and organizational behavior.