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PROFESSIONAL SUMMARY

Accomplished Senior Global Program Manager with a decade of experience in steering complex international projects that drive operational excellence. Expert in fostering collaboration among crossfunctional teams and leveraging data-driven insights to achieve strategic objectives. Passionate about delivering innovative solutions that enhance productivity and ensure sustainable growth across diverse markets.

WORK EXPERIENCE

Senior Global Program Manager

Apr/2018-Ongoing

WidgetWorks Inc.

- **耳** Denver, CO
- 1. Led cross-functional teams to deliver global projects on time and within budget.
- 2. Developed and implemented program strategies to achieve business objectives.
- 3. Led the Windows 7 Desktop migration project, ensuring seamless application remediation and user transition.
- 4. Managed the migration of 150,000 end-users from Windows XP to Windows 7, enhancing overall user experience.
- 5. Oversaw the GCL5 upgrade project for Ernst & Young across Americas, LATAM, Asia Pacific, and EMEIA regions.
- 6. Managed stakeholder relationships to ensure alignment and support for initiatives.
- 7. Monitored project progress and adjusted plans to meet changing requirements.

Global Program Manager

Apr/2015-Apr/2018

Summit Peak Industries

- **耳** Denver, CO
- 1. Managed and tracked project financials, ensuring adherence to budgetary constraints through effective reporting and analysis.
- 2. Developed and maintained relationships across a complex matrix environment, engaging stakeholders, executives, and vendors.
- 3. Oversaw 6 projects within the transformation program, ensuring successful migration to Windows 7 for 150,000 users globally.
- 4. Implemented application packaging using Microsoft Application Virtualization Technology (App-V and Med-V) to enhance efficiency.

EDUCATION

Master of Business Administration

m Apr/2012-Apr/2015

Harvard University

F Chicago, IL

Focused on strategic management and global business development.

SKILLS

Global Program Strategy

Vendor Management

Performance Metrics

Global Strategy

Negotiation Skills

INTERESTS

Art

Volunteering

Hiking

🚺 Yoga

STRENGTHS

Q Criticality



O Diplomacy



LANGUAGES





English

Arabic

Dutch

ACHIEVEMENTS

Successfully led a global migration project, transitioning 150,000 users to Windows 7 on time and under budget.

1 Implemented a comprehensive application remediation strategy, improving overall system efficiency by 30%.