



MASON WILSON

Grocery Manager

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PROFESSIONAL SUMMARY

Experienced Grocery Manager with a decade of success in transforming retail operations and boosting customer loyalty. Skilled in team development, inventory oversight, and driving sales growth through innovative strategies.

WORK EXPERIENCE

Jr. Grocery Manager

WidgetWorks Inc.

📅 Jan / 2019-Ongoing

📍 Denver, CO

1. Directed all aspects of grocery department operations, including ordering, stocking, and scheduling, ensuring timely delivery and optimal inventory levels.
2. Managed vendor relationships and warehouse logistics to streamline supply chain processes.
3. Implemented a center store efficiency program, reducing freight handling time by 20% and improving labor allocation.
4. Increased overall store sales by 8% quarterly through targeted promotions and effective merchandising strategies.
5. Fostered a culture of continuous learning by leading staff development initiatives and participating in training committees.
6. Oversaw all night and evening store operations, ensuring compliance with safety standards and operational protocols.
7. Efficiently managed the unloading of all freight, optimizing workflow and minimizing downtime.

Grocery Manager

Cactus Creek Solutions

📅 Jan / 2015-Jan / 2019

📍 Phoenix, AZ

1. Led the stocking crew, ensuring team members met daily responsibilities and maintained productivity standards.
2. Managed store closing procedures, ensuring all departments were cleaned and prepped for the next day's operations.
3. Transitioned from Assistant Grocery Manager to Grocery Manager, maintaining optimal stock levels and inventory accuracy.
4. Supervised a team of 20-30 employees, fostering a collaborative and motivated work environment.

EDUCATION

Bachelor of Science in Business Administration

State University

📅 Jan / 2012 Jan / 2015

📍 Seattle, WA

Focused on retail management and operations, providing a strong foundation in business principles.

SKILLS

Point of Sale Systems



Store Layout Optimization



Financial Management



Customer Loyalty Programs



Financial Reporting



INTERESTS

🔧 Woodworking

🔭 Star Gazing

★ Theatre

🏗 Architecture

STRENGTHS

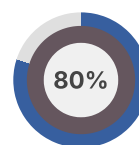
😊 Politeness

🚩 Determination

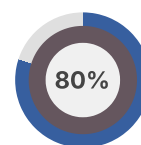
🚀 Ambition

✅ Dedication

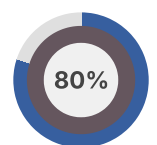
LANGUAGES



English



Swahili



Arabic

ACHIEVEMENTS

★ Implemented a new inventory system that reduced stock discrepancies by 30%.

★ Increased customer satisfaction scores by 15% through enhanced staff training programs.