

ROBERT SMITH

Grocery Store Clerk

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An experienced Grocery Store Clerk with outstanding interpersonal and organizational skills that encourage collaboration with store manager assistant and department managers cashiers and courtesy clerks. Seeks to obtain a career in the automotive industry as an entry-level technician and further improve skills and knowledge in the field.

EXPERIENCE

Grocery Store Clerk

ABC Corporation - SEPTEMBER 1988 - APRIL 2006

- Politely assisted customers in person and via telephone.
- Provided an elevated customer experience to generate a loyal clientele.
- Answered product questions with up-to-date knowledge of sales and promotions.
- Assisted customers with food selection, inquiries, and order customization requests.
- Invested and resolved customer inquiries and complaints in a timely and empathetic manner.
- Maintained cleanliness and presentation of the production floor.
- Directed calls to appropriate individuals and departments.

Grocery Store Clerk

Delta Corporation - 1985 - 1988

- Effectively inspect and record items or merchandise being purchased into the register Validate all merchandise and are properly registered and paid.
- Provided exceptional customer service to shoppers Established strong working relationships with co-workers.
- Assist customers through the payment procedure by ringing and bagging their purchases.
- Operate cash registers, take payment for items sold and tender change Respond to customers complaints, and ensure that they are handled properly.
- Managed cash/ cash register Assisted customers with specific orders and requests Maintained shelf stock.
- Greeted customer and cashier, as well as resolving customer complaints.
- Establish and categorize prices of goods by means of a calculator, cash register, or optical price scanners.

EDUCATION

- BS in Business - 2010(University of Phoenix - San Diego, CA)

SKILLS

Cash Handling, Store Management, Administration, Organizational.