Robert Smith

Lead Guest Experience Captain

CONTACT DETAILS

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PERSONAL STATEMENT

Highly qualified Guest Experience Captain with experience in the industry. Enjoy creative problem solving and getting exposure on multiple projects.

WORK EXPERIENCE

Lead Guest Experience Captain

ABC Corporation - August 2015 – February 2016

Responsibilities:

- Ensure the guests have a fantastic experience during their visit.
- Controlled all of the televisions and made sure everything went smoothly in the dining room and back in the kitchen.
- Assisted in everyone elses job to be a team player.
- Taught how to be efficient and work very well with other people.
- Improved immensely not that it was in need of improvement but theres always room to get better.
- Demonstrated were efficiency, leadership, obedience, the meaning of personable, and helpful.
- Managed donations for events, liaised with the Boys and Girls Club.

Guest Experience Captain

ABC Corporation - 2010 – 2015

Responsibilities:

- To assist the guest with games, drink refills, TV changes, birthday shout outs and children accommodations.
- Making sure that their experience at BWW was the best and met all their requirements.
- While working here I have gained and strengthened a lot of my skills.
- Build new relationships with each visit from customers.
- Had several birthdays for kids who drew cards for me as a thank you and several hugs.
- Skills Used ability to learn fast organization making fast decisions under pressure great comprehension fast pace working multi-tasking.
- This is Dummy Description data, Replace with job description relevant to your current role.

Education

Undergraduate in Criminal Justice and Psychology - 2015(Columbus State Community College - Columbus, OH)

SKILLS

People Skills, Effective Communication Skills.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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