

ROBERT SMITH

Hairdresser/Director

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Have worked with the public for 16 years and loved it. Looking for a position in this field.

EXPERIENCE

Hairdresser/Director

ABC Corporation - DECEMBER 2014 - NOVEMBER 2015

- A team member of the salon helping with daily duties and providing advice! Constantly working at the front desk which gave fantastic multitasking skills.
- Answering the phone, providing product knowledge and booking accordingly.
- A hairdresser, the services would provide such as hair coloring, haircutting, etc.
- Clients making sure they never leave the Salon unhappy.
- Helping them gain knowledge, providing beverages or even providing hands or scalp massages.
- Learn how to be more of a self contractor. Having to buy own products and hair color gives great money management skills.
- Technical computer skills allowed to do most of the inventory, front desk tasks, marketing, and booking.

Hairdresser

Stacia's Hair Salon - 2010 - 2014

- Am a self employed hairdresser contracted to Stacias Hair Salon.
- Of course, dealing with hairstyling, but dealing with Customer Service.
- Have been doing hair for many years before Diamond Shamrock.
- Diamond Shamrock was taken over by another company and I chose not to move with them as my husband was critically ill.
- Would love to get back into a Customer Service field and I am told Rathgeber House is a great fit for my skills.
- Have computer skills, accounting experience, and Customer Service experience.
- Have no children at home and am widowed..

EDUCATION

- Cosmetology license - (Paul Mitchell the school Santa Barbara)

SKILLS

Front Desk Position, Marketing, Sales.