



# MASON WILSON

Head Bartender

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles 🌐 www.qwikresume.com

## PROFESSIONAL SUMMARY

Innovative Head Bartender with 7 years of experience in bustling bar environments, expertly crafting cocktails and enhancing guest interactions. Committed to driving team performance through training and mentorship, while implementing effective bar operations that elevate customer satisfaction. Passionate about creating unique drink experiences that foster loyalty and vibrant atmospheres.

## WORK EXPERIENCE

### Head Bartender

Maple Leaf Consulting

📅 Feb / 2021-Ongoing

📍 Toronto, ON

1. Elevated customer satisfaction by delivering prompt and friendly service, resulting in a 20% increase in repeat patrons.
2. Crafted and promoted unique drink specials that enhanced the bar's reputation.
3. Trained and mentored staff to ensure high service standards and operational efficiency.
4. Managed inventory and ordering to minimize waste and maximize profitability.
5. Maintained a clean and organized bar area, adhering to health and safety regulations.
6. Developed strong relationships with customers, enhancing their overall experience.
7. Monitored and enforced legal drinking age compliance to promote a safe environment.

### Head Bartender

Crescent Moon Design

📅 Feb / 2018-Feb / 2021

📍 Portland, OR

1. Oversaw bar staff operations, ensuring smooth service during high-volume periods.
2. Designed and curated seasonal cocktail menus that captivated guests.
3. Collaborated with management to implement promotional events, increasing bar visibility.
4. Educated patrons about cocktail ingredients and preparation methods to enhance their experience.

## EDUCATION

### Bachelor of Science in Hospitality Management

University of Nevada, Las Vegas

📅 Feb / 2015 - Feb / 2018

📍 Denver, CO

Focused on bar management, mixology, and customer service excellence.

## SKILLS

Multitasking And Prioritization



Team Leadership And Management



Product Knowledge



Alcohol Laws Compliance



Team Building



## INTERESTS

🔧 Woodworking

🔭 Star Gazing

★ Theatre

🏗 Architecture

## STRENGTHS

😊 Politeness

🚩 Determination

🚀 Ambition

✅ Dedication

## LANGUAGES



English



Italian



German

## ACHIEVEMENTS

🌟 Increased cocktail sales by 25% through innovative drink specials.

🌟 Developed a training program that improved staff efficiency and guest satisfaction ratings by 30%.