

# ROBERT SMITH

## NFC Health Advocate

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An innovative, forward thinking health and wellness professional with sound knowledge in nutrition, holistic health, health coaching, and stress reduction. A highly motivated individual; offering creative problem solving solutions and results exceeding expectations.

### 2018 - 2020

#### NFC HEALTH ADVOCATE - LEGAL AID SOCIETY OF SAN DIEGO

- Provides case management and support to patients with chronic illnesses in order to assist them in achieving medical and social stability.
- Provides these services in both the community and in an outpatient clinic to ensure maximum flexibility.
- Initiates clinical contact with adults with chronic medical illness to engage them in setting and achieving measurable goals related to their health care needs throughout various hospital locations.
- Assists patients to identify and obtain appropriate medical and social services; advocates with these agencies for patients; as needed.
- Assists patient connect to federal entitlement appointments via public transportation as needed.
- Actively participates as a member of an interprofessional team; working with physicians, pharmacists, social workers, therapists, and psychiatrist to provide comprehensive patient care.
- Proactively collaborates with other Northwestern Medical Group programs as well as other community-based referral sources to ensure seamless coordination of patient care.

### 2003 - 2006

#### HEALTH ADVOCATE - DELTA CORPORATION

- Helped Hispanic immigrants find healthcare resources and facilitates connection with services available to them.
- Provided limited case management and acted as an entry point for health care and mental health services for Palm Beach County residents.
- Provided assessment, referrals, linkage, advocacy and follow up, to those in need of assistance navigating through the health delivery system.
- Linked mental health clients with psychiatric and counseling services.
- Assisted those in need of prescription assistance.
- Develop and oversee processes to ensure the agency is in compliance with federal and state regulation regarding health requirements, oversee data .
- Called health care members on behalf of a variety of health insurance companies to execute routine health assessments and scheduled preventative .

## **EDUCATION**

Certificate in Medical Assistant - 2004(Meric College - San Diego, CA)

## **SKILLS**

Sql Server, MS Office, Communication Skills.