

Health Service Associate

### PROFESSIONAL SUMMARY

Compassionate Health Service Associate with 5 years of experience in providing exceptional patient care and support in diverse healthcare settings. Proficient in performing clinical tasks, managing patient records, and collaborating with medical teams to enhance healthcare delivery. Passionate about improving patient outcomes through effective communication and dedicated service.

#### WORK EXPERIENCE

#### Health Service Associate

Feb / 2021-Ongoing

Blue Sky Innovations

Thicago, IL

- 1. Obtained comprehensive patient health information to guide care decisions and referrals.
- 2. Educated patients on health maintenance and preventive care strategies.
- 3. Maintained accurate patient charts and documentation for quality assurance.
- 4. Performed vital assessments including height, weight, and blood pressure checks.
- 5. Prepared patients for examinations and assisted during clinical
- 6. Collected lab specimens and ensured proper handling and transport.
- 7. Conducted home visits to assess patient needs and provide follow-up care.

### Health Service Assistant

m Feb/2020-Feb/2021

Cactus Creek Solutions

- **耳** Phoenix, AZ
- 1. Escorted children in foster care to medical appointments while ensuring safety and comfort.
- 2. Provided comprehensive care for elderly clients, including personal hygiene and medication management.
- 3. Maintained a clean and safe living environment, recording observations and behaviors.
- 4. Assisted clients with daily living activities and transportation to appointments.

#### **EDUCATION**

Associate of Applied Science in Health Services

∰ Feb/ 2019

City College of New York

**♣** Denver, CO

Feb /

2020

Focused on patient care, health administration, and clinical procedures.

## **SKILLS**

Bilingual In Spanish

Proficient In Electronic Health Records (ehr)

Patient-centered Care

Clinical Procedure Assistance

Administering Injections

### **INTERESTS**

🗸 Art

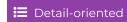
Volunteering

🜲 Hiking

Yoga

### **STRENGTHS**

**Q** Criticality



Diplomacy



#### LANGUAGES







English

Spanish

Swahili

# **ACHIEVEMENTS**

1 Implemented a patient feedback system that improved satisfaction scores by 25%.

Streamlined patient intake processes, reducing wait times by 15%.