



ISABELLA CLARK

Health Service Associate

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PROFESSIONAL SUMMARY

Compassionate Health Service Associate with 5 years of experience in providing exceptional patient care and support in diverse healthcare settings. Proficient in performing clinical tasks, managing patient records, and collaborating with medical teams to enhance healthcare delivery. Passionate about improving patient outcomes through effective communication and dedicated service.

WORK EXPERIENCE

Health Service Associate

📅 Feb / 2021-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Obtained comprehensive patient health information to guide care decisions and referrals.
2. Educated patients on health maintenance and preventive care strategies.
3. Maintained accurate patient charts and documentation for quality assurance.
4. Performed vital assessments including height, weight, and blood pressure checks.
5. Prepared patients for examinations and assisted during clinical procedures.
6. Collected lab specimens and ensured proper handling and transport.
7. Conducted home visits to assess patient needs and provide follow-up care.

Health Service Assistant

📅 Feb / 2020-Feb / 2021

Cactus Creek Solutions

📍 Phoenix, AZ

1. Escorted children in foster care to medical appointments while ensuring safety and comfort.
2. Provided comprehensive care for elderly clients, including personal hygiene and medication management.
3. Maintained a clean and safe living environment, recording observations and behaviors.
4. Assisted clients with daily living activities and transportation to appointments.

EDUCATION

Associate of Applied Science in Health Services

📅 Feb / 2019 - Feb / 2020

City College of New York

📍 Denver, CO

Focused on patient care, health administration, and clinical procedures.

SKILLS

Bilingual In Spanish



Proficient In Electronic Health Records (ehr)



Patient-centered Care



Clinical Procedure Assistance



Administering Injections



INTERESTS

🎨 Art

🤝 Volunteering

🌲 Hiking

🧘 Yoga

STRENGTHS

🔍 Criticality

☰ Detail-oriented

🗨️ Diplomacy

😊 Enthusiasm

LANGUAGES



English



Spanish



Swahili

ACHIEVEMENTS

- 🌟 Implemented a patient feedback system that improved satisfaction scores by 25%.
- 🌟 Streamlined patient intake processes, reducing wait times by 15%.