

LIAM ANDERSON

Hostess Cashier

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PROFESSIONAL SUMMARY

Dedicated Hostess Cashier with 2 years of experience in providing exceptional guest service and managing cash transactions. Proven ability to create a welcoming environment and efficiently handle customer inquiries. Eager to leverage my skills in a dynamic restaurant setting to enhance guest satisfaction and contribute to team success.

WORK EXPERIENCE

Hostess Cashier
Pineapple Enterprises

📅 Mar / 2024-Ongoing
📍 Santa Monica, CA

- 1. Greeted guests upon arrival, providing menus and seating them promptly.
- 2. Maintained cleanliness of the host area, answered phone inquiries, and managed reservations.
- 3. Operated the cash register efficiently, processing payments and handling cash transactions.
- 4. Coordinated with kitchen staff to ensure timely service for to-go orders.
- 5. Trained new employees on restaurant policies and cash register usage.
- 6. Monitored dining room flow to optimize seating and wait times.
- 7. Provided exceptional service by addressing guest needs and resolving minor complaints.

Hostess Cashier
Silver Lake Enterprises

📅 Mar / 2023-Mar / 2024
📍 Seattle, WA

- 1. Ensured a positive dining experience by greeting and seating customers effectively.
- 2. Managed the seating chart accurately to maximize table turnover.
- 3. Handled cash and credit transactions, maintaining accuracy in cash drawer.
- 4. Coordinated with servers to ensure timely delivery of food and drinks.
- 5. Assisted in maintaining a clean and organized front of house area.
- 6. Addressed guest inquiries and concerns, ensuring satisfaction.

EDUCATION

Associate of Arts in Hospitality Management
Culinary Institute of America

📅 Mar / 2022-Mar / 2023
📍 Santa Monica, CA

Focused on customer service and restaurant management.

SKILLS



ACHIEVEMENTS

- 🌟 Achieved a 95% customer satisfaction rating through attentive service.
- 🌟 Trained 5 new staff members on cash register operations and guest interaction.
- 🌟 Implemented a streamlined seating process, reducing wait times by 20%.