



HARPER LEWIS

Hotel Housekeeper

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📍 Los Angeles

🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Reliable Hotel Housekeeper with a commitment to excellence in service and cleanliness. Achieved a 95% guest satisfaction score through diligent room upkeep and proactive communication with management and staff.

WORK EXPERIENCE

Hotel Housekeeper

Quantum Solutions LLC

📅 May / 2021-Ongoing

📍 Phoenix, AZ

1. Vacuumed rugs and carpeted areas in offices, lobbies, and corridors.
2. Dusted picture frames and wall hangings with a cloth.
3. Removed waste paper and other trash from the premises to the designated area.
4. Changed bed linens and collected soiled linens for cleaning.
5. Disinfect and mopped bathrooms to keep them sanitary and clean.
6. Returned emptied garbage receptacles to their proper locations.
7. Conducted regular inspections of rooms and common areas, ensuring compliance with health and safety standards.

Hotel Housekeeper

Crescent Moon Design

📅 May / 2018-May / 2021

📍 Portland, OR

1. Trained and mentored new housekeeping staff, improving team efficiency and service quality by 20%.
2. Executed deep cleaning tasks in public areas, enhancing overall hotel appearance and guest experience.
3. Maintained cleanliness and organization of 15+ guest rooms daily, ensuring a 95% satisfaction rating.
4. Executed laundry operations efficiently, ensuring timely delivery of clean linens and towels to guest rooms.
5. Utilized time management skills to complete daily tasks within scheduled hours, enhancing productivity.
6. Collaborated with maintenance staff to report and resolve issues, minimizing guest complaints by 30%.
7. Developed and maintained positive relationships with guests, resulting in repeat bookings and referrals.

EDUCATION

Diploma in Hospitality Management

Culinary Institute of America

📅 May / 2015-May / 2018

📍 Chicago, IL

Focused on hospitality standards, customer service, and operational management.

SKILLS

Computer Skills

Supervising Skills

Laundry Management

Room Inspection

Inventory Control

INTERESTS

🤿 Scuba Diving

🎮 E-sports

📖 Reading Fiction

🧩 Puzzle Solving

STRENGTHS

🧳 Stewardship

👥 Teamwork

🔑 Tenacity

🔭 Vision

LANGUAGES



English



Spanish



Mandarin

ACHIEVEMENTS

★ Consistently achieved a 95%+ cleanliness score in guest satisfaction surveys.

★ Implemented a new supply inventory system, reducing costs by 20%.