



MIA TAYLOR

Housekeeping Supervisor

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PROFESSIONAL SUMMARY

Enthusiastic Housekeeping Supervisor with 7 years of progressive experience in leading teams and optimizing cleaning operations. Adept at developing training programs, ensuring compliance with health standards, and enhancing guest satisfaction through meticulous service. Passionate about fostering a positive workplace culture that drives efficiency and high-quality outcomes.

WORK EXPERIENCE

Housekeeping Supervisor 📅 Jun / 2021-Ongoing
Pineapple Enterprises 📍 Santa Monica, CA

- 1. Monitored service behaviors, providing continuous feedback to enhance performance.
- 2. Assigned cleaning tasks based on daily occupancy and special requests.
- 3. Managed inventory and procurement of cleaning supplies to ensure operational efficiency.
- 4. Oversaw laundry operations, ensuring compliance with quality standards.
- 5. Communicated maintenance issues to departments for prompt resolution.
- 6. Addressed guest complaints effectively, escalating to management as needed.
- 7. Supervise daily housekeeping operations to ensure cleanliness and orderliness.

Housekeeping Supervisor I 📅 Jun / 2018-Jun / 2021
Crescent Moon Design 📍 Portland, OR

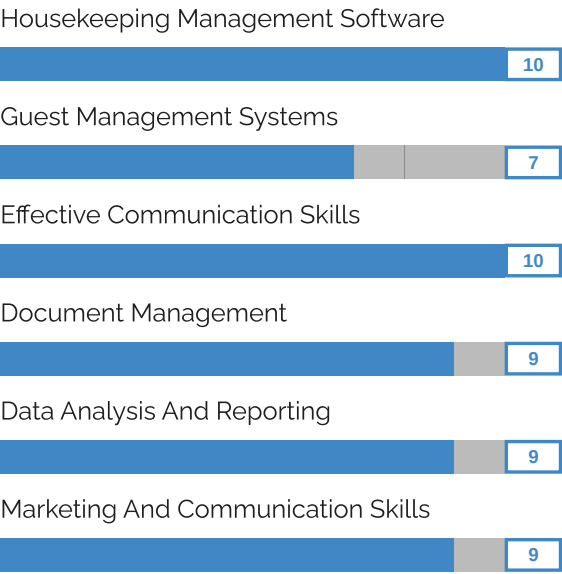
- 1. Established and enforced standards for cleanliness and hygiene across the facility.
- 2. Motivated team members, addressing conflicts and fostering a collaborative environment.
- 3. Responded promptly to customer inquiries and special requests, ensuring satisfaction.
- 4. Monitored stock levels of cleaning products, ensuring timely replenishment.
- 5. Participated in deep cleaning projects, maintaining high standards of sanitation.
- 6. Ensured adherence to safety regulations and sanitation policies.

EDUCATION

Bachelor of Science in Hospitality Management 📅 Jun / 2015 - Jun / 2018
University of Florida 📍 Denver, CO

Focused on hospitality operations, including housekeeping management and guest services.

SKILLS



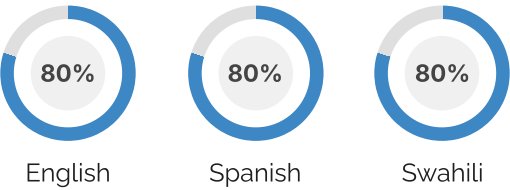
INTERESTS

- 🎮 Gaming
- 👜 Fashion
- 🎬 Film
- 💻 Technology

STRENGTHS

- ⚖️ Fairness
- ↔️ Flexibility
- ➡️ Forward-thinking
- ❤️ Gratitude

LANGUAGES



ACHIEVEMENTS

- ★ Reduced cleaning time by 20% through process optimization.
- ★ Implemented a training program that improved staff efficiency by 30%.
- ★ Achieved a 95% guest satisfaction score in cleanliness.