



WILLIAM PEREZ

Senior Housing Advocate

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PROFESSIONAL SUMMARY

Dynamic Senior Housing Advocate with a decade of experience empowering individuals to secure safe and affordable housing. Expertise in crisis intervention, advocacy, and community engagement, successfully connecting clients with essential resources. Passionate about fostering a supportive environment that promotes stability and dignity for all residents.

WORK EXPERIENCE

Senior Housing Advocate

Quantum Solutions LLC

📅 Apr / 2019-Ongoing

📍 Phoenix, AZ

1. Ensured a secure environment by monitoring facility access and addressing safety concerns.
2. Managed daily operations, including meal service and client support, to maintain a nurturing atmosphere.
3. Provided tailored support to clients with diverse backgrounds, including those with mental health and substance use challenges.
4. Promoted respect and collaboration among team members and clients to enhance community dynamics.
5. Reported maintenance and safety issues promptly to ensure facility standards.
6. Collaborated with local agencies to strengthen community ties and resource sharing.
7. Assisted former DCFS wards in navigating housing and educational pathways for successful transitions.

Housing Advocate

Lakeside Apparel Co

📅 Apr / 2015-Apr / 2019

📍 Chicago, IL

1. Interpreted and explained lease policies and procedures to clients, ensuring compliance and understanding.
2. Educated clients on eligibility and application processes for housing assistance programs.
3. Developed relationships with community stakeholders, enhancing support networks for residents.
4. Monitored revitalization efforts to align client needs with available resources.

EDUCATION

Bachelor of Arts in Social Work

University of Southern California

📅 Apr / 2012-Apr / 2015

📍 Phoenix, AZ

Focused on community organization and advocacy, with a strong emphasis on housing issues.

SKILLS

Client Relationship Management



Crisis Intervention Techniques



Community Outreach Coordination



Data Analysis For Housing Programs



Interpersonal Skills



INTERESTS

🎨 Art

🤝 Volunteering

🌲 Hiking

🧘 Yoga

STRENGTHS

🔍 Criticality

📋 Detail-oriented

🤝 Diplomacy

😊 Enthusiasm

LANGUAGES



English



French



Arabic

ACHIEVEMENTS

★ Successfully facilitated housing for over 200 clients, improving access to stable living conditions.

★ Developed partnerships with five local agencies to enhance community resource availability for residents.