



Microsoft Office Suite

StackVision Integration Tools

Linux System Administration

Virtualization Technologies

System Architecture

INTERESTS

- 🖈 Surfing
- Martial Arts
- Community Service
- Blogging

STRENGTHS

ANGUAGES





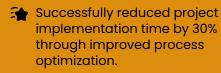


English

French

Arabic

ACHIEVEMENTS



Enhanced client satisfaction ratings by 25% by implementing a comprehensive feedback system.

MIA TAYLOR

Implementation Engineer

www.qwikresume.com

PROFESSIONAL SUMMARY

Versatile Implementation Engineer with a decade of experience in deploying innovative solutions and enhancing system integrations. Proven ability to lead cross-functional teams, streamline processes, and deliver exceptional client outcomes. Passionate about leveraging technical expertise to drive efficiency and ensure project success.

🔛 WORK EXPERIENCE

Implementation Engineer - Full Time # Jan / 2019-Ongoing

Pineapple Enterprises

📮 Santa Monica, CA

- 1. Identified and resolved signaling issues in reports, improving traffic management for critical services.
- 2. Developed detailed vendor requirements documentation for GUI tools, enhancing KPI measurement capabilities.
- 3. Managed and implemented Orreq Trigger Phase 1, ensuring seamless integration with all roaming partners.
- 4. Collaborated with Lucent to create and execute a comprehensive project plan for carrier implementations.
- 5. Successfully achieved 99% project completion in under four months, exceeding initial timelines.
- 6. Diagnosed and corrected billing discrepancies, leading to significant cost savings for the company.
- 7. Facilitated cross-team communication to ensure project alignment and timely delivery.

Implementation Engineer

Jan / 2015-Jan / 2019

Cactus Creek Solutions

₽ Phoenix, AZ

- 1. Solicited bids from vendors for equipment installations, ensuring competitive pricing.
- 2. Selected and supervised vendors throughout the installation process, maintaining quality standards.
- 3. Coordinated with Maintenance Engineers to verify installations met manufacturer specifications.
- 4. Conducted comprehensive audits of installations to ensure compliance with budget constraints.
- 5. Streamlined vendor communication to enhance project efficiency and minimize delays.

🔼 EDUCATION

Bachelor of Science in Computer Engineering

Jan / 2015

University of Technology

₽ Phoenix, AZ

Focused on software development, system integration, and project management.