# SOPHIA BROWN
## Implementation Lead

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📍 Los Angeles
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## 👤 PROFESSIONAL SUMMARY

Innovative Implementation Lead with 5 years of experience in executing software deployment projects and system optimizations. Skilled in leading cross-functional teams to achieve project milestones and enhance operational efficiency. Proven expertise in managing project lifecycles from conception to completion, ensuring timely delivery and exceeding client expectations.

## 🖥 WORK EXPERIENCE

### Implementation Lead
**WidgetWorks Inc.**
📅 Apr / 2022-Ongoing
📍 Denver, CO

1. Oversaw the successful deployment of software solutions, ensuring adherence to timelines and budget constraints.
2. Collaborated with cross-functional teams to align project objectives with organizational goals.
3. Led cross-functional teams to implement complex software solutions on time and within budget.
4. Configured systems and integrated process changes to optimize software functionalities and user experience.
5. Analyzed supply chain processes, leading to annual savings of over $1.3M through improved logistics planning.
6. Enhanced customer service protocols, resulting in improved client relationships and satisfaction scores.
7. Achieved consistent sales targets by leveraging strategic project management skills.

### Implementation Lead
**Summit Peak Industries**
📅 Apr / 2020-Apr / 2022
📍 Denver, CO

1. Led the implementation of IT tools across multiple client sites, ensuring seamless integration and functionality.
2. Coordinated resources among various projects, optimizing efficiency and project outcomes.
3. Provided regular updates to senior management on project status, addressing any emerging risks and issues promptly.
4. Supervised a team of technicians, successfully inventorying over 3,500 assets and implementing systems for better asset management.
5. Focused on large-scale projects with durations exceeding six months, guaranteeing quality and timely execution.
6. Ensured project execution met high standards by implementing rigorous quality control measures.

## 🎓 EDUCATION

### Bachelor of Science in Information Technology
**University of Michigan**
📅 Apr / 2018 - Apr / 2020
📍 Phoenix, AZ

Focused on software development and project management methodologies.

## 💡 SKILLS

Business Analysis

Process Mapping

Analytical Thinking

Adaptability

Reporting Skills

Software Development Life Cycle

## ✈ INTERESTS

🎯 Scuba Diving       🎯 E-sports

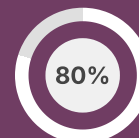🎮 Reading Fiction    📋 Puzzle Solving

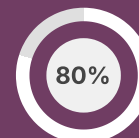## ✊ STRENGTHS

💼 Stewardship        👥 Teamwork
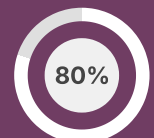
🔗 Tenacity           🔭 Vision

## 🔤 LANGUAGES

80% English    80% French    80% Russian

## ⭐ ACHIEVEMENTS

⭐ Successfully led a project team to deliver a $1M software implementation 20% under budget.

⭐ Streamlined processes that improved project delivery times by 30%, enhancing client satisfaction.