



NOAH WILLIAMS

Inbound Supervisor

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PROFESSIONAL SUMMARY

Proficient Inbound Supervisor with 7 years of experience in managing logistics and optimizing inbound operations. Expertise in enhancing team performance and operational workflows in dynamic environments. Dedicated to implementing process improvements and fostering a safety-centric culture. Eager to contribute to organizational success through strong leadership and commitment to excellence.

WORK EXPERIENCE

Inbound Supervisor

📅 May / 2020-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Managed a team of 35 associates and 4 administrative staff to ensure efficient merchandise receipt in a 1.2 million square foot distribution center.
2. Promoted a culture of safety and accountability, achieving operational goals while ensuring adherence to performance management standards.
3. Collaborated with cross-functional teams to enhance operational workflows and structures.
4. Increased Miscellaneous Income by educating teams on Vendor Compliance programs.
5. Successfully drove facility awareness of financial goals, ensuring budget attainment.
6. Reduced inbound labor hours by 15% while increasing truck processing rates.
7. Facilitated functional meetings to maintain consistency across inbound operations.

Inbound Supervisor

📅 May / 2018-May / 2020

Silver Lake Enterprises

📍 Seattle, WA

1. Supervised daily operations of inbound associates, ensuring efficient loading and unloading of trucks.
2. Provided coaching and feedback to enhance employee performance and career development.
3. Collaborated with clients to clarify expectations and adjust team coaching accordingly.
4. Focused on technical proficiency and efficiency to improve overall operational performance.
5. Promoted to manage 32 inbound agents, identifying problem areas and implementing corrective actions.
6. Assessed scheduling needs, advising management on necessary adjustments.

EDUCATION

Bachelor of Science in Logistics

📅 May / 2016-May / 2018

University of Illinois

📍 Phoenix, AZ

Focused on operations management and supply chain logistics.

SKILLS

Microsoft Office Suite

Analytical Thinking

Customer Retention

Sales Forecasting

Market Research

Negotiation Skills

INTERESTS

🎧 Podcasts

🗣️ Language Learning

🎵 Dancing

🚴 Cycling

STRENGTHS

🔧 Intuition

👥 Leadership

🎧 Listening

👥 Mentorship

LANGUAGES



English



German



Japanese

ACHIEVEMENTS

🌟 Increased inbound processing efficiency by 20% through workflow enhancements.

🌟 Achieved a 15% reduction in operational costs by implementing inventory management strategies.