

WILLIAM PEREZ

Inbound Supervisor Associate

- (123) 456 7899
- Los Angeles
- www.qwikresume.com

SKILLS

Data Analysis

Performance Metrics

Staff Scheduling

Crm Software Proficiency

Time Management

Cross-functional Collaboration

INTERESTS

Birdwatching



Sports Coaching Knitting

STRENGTHS









LANGUAGES







English

Swahili

French

ACHIEVEMENTS



Reduced operational costs by 20% through process improvements and resource management.

PROFESSIONAL SUMMARY

Results-focused Inbound Supervisor Associate with 2 years of experience in managing inbound logistics and enhancing team performance. Adept at optimizing operational workflows, improving process efficiencies, and fostering a positive team environment. Eager to leverage leadership skills to drive productivity and ensure high-quality service delivery in a dynamic settina.

WORK EXPERIENCE

Inbound Supervisor Associate

May/2024-Ongoing

📮 Santa Monica, CA

Seaside Innovations

- 1. Oversee daily inbound operations to ensure efficient processing of incoming shipments.
- 2. Managed a team of up to 40 associates, ensuring optimal staffing and productivity levels.
- 3. Established key metrics to monitor and enhance warehouse productivity effectively.
- 4. Facilitated engaging team meetings to recognize achievements and promote collaboration.
- 5. Collaborated with senior leadership to align departmental goals with organizational objectives.
- 6. Filled in for managers during absences, maintaining operational continuity.
- 7. Analyzed job standards and performance variances to identify root causes and implement corrective actions.

Inbound Supervisor

May / 2023-May / 2024

Summit Peak Industries

耳 Denver, CO

- 1. Supervised and trained a team of 40 warehouse associates per shift in a 1.4 million square foot facility.
- 2. Managed dispatching, data entry of invoices, and loading/unloading operations efficiently.
- 3. Coordinated routing for over 300 daily shipments, ensuring timely deliveries.
- 4. Completed daily service reports and dock checks to uphold customer service standards.
- 5. Developed a damage control program, reducing inventory losses from \$100,000 to \$77,000 within a year.
- 6. Monitored performance reports to ensure team goals were consistently achieved.

EDUCATION

Bachelor of Science in Logistics

May / 2022-May / 2023

University of Chicago

耳 Santa Monica, CA

Studied logistics management, supply chain optimization, and operations management.