MIA TAYLOR

Junior Independent Computer Consultant

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PROFESSIONAL SUMMARY

Proactive Junior Independent Computer Consultant with 2 years of experience in system troubleshooting, network configuration, and client support. Skilled in implementing innovative IT solutions that enhance operational efficiency and drive client satisfaction. Committed to leveraging technical expertise to address diverse business challenges and deliver measurable results.

WORK EXPERIENCE

Junior Independent Computer Consultant
WidgetWorks Inc.

📅 Apr / 2024-Ongoing
📍 Denver, CO

1. Analyzed and optimized client IT systems, resulting in improved performance and reduced downtime.
2. Implemented automated solutions for data management, leading to a 20% increase in operational efficiency.
3. Provided comprehensive troubleshooting support for hardware and software issues, ensuring minimal disruption to client operations.
4. Designed and executed strategic technology plans that aligned with client business goals.
5. Conducted training sessions for clients on new technologies, enhancing user adoption and satisfaction.
6. Collaborated with cross-functional teams to integrate IT solutions into client workflows, streamlining processes.
7. Maintained up-to-date knowledge of industry trends and technologies to provide innovative solutions.

Independent Computer Consultant
Summit Peak Industries

📅 Apr / 2023-Apr / 2024
📍 Denver, CO

1. Developed tailored databases to meet specific client requirements, enhancing data accessibility.
2. Conducted thorough systems analysis to identify areas for improvement in client technology setups.
3. Provided ongoing support and maintenance for client systems to ensure optimal functionality.
4. Assisted clients in designing and launching their websites, improving their online presence.
5. Tutored clients on best practices for personal computer usage, enhancing their technical proficiency.
6. Resolved client inquiries efficiently, contributing to a high level of customer satisfaction.

EDUCATION

Bachelor of Science in Information Technology
University of New Mexico

📅 Apr / 2022-Apr / 2023
📍 Chicago, IL

Focused on computer systems, networking, and software development.

SKILLS

Vb.net Programming	T-sql Database Management	Api Development	Data Migration
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ACHIEVEMENTS

⭐ Streamlined client onboarding processes, reducing setup time by 30%.

⭐ Developed customized solutions that increased client system performance by 25%.

⭐ Successfully resolved over 95% of client issues on first contact, enhancing satisfaction.