



# MASON WILSON

## Independent Support Coordinator

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

### PROFESSIONAL SUMMARY

Dedicated Independent Support Coordinator with 10 years of extensive experience in managing and implementing individualized support services for diverse populations. Expert in fostering community connections and advocating for clients' needs to ensure access to essential resources and services.

### WORK EXPERIENCE

#### Independent Support Coordinator

📅 May / 2019–Ongoing

Quantum Solutions LLC

📍 Phoenix, AZ

1. Assessed individual client needs to develop tailored support plans.
2. Facilitated access to Waiver services and community resources, empowering clients and families.
3. Coordinated service delivery by liaising with multiple agencies and stakeholders.
4. Conducted follow-ups to ensure client satisfaction and continuous service improvement.
5. Provided crisis intervention to clients during emergencies, ensuring their safety and well-being.
6. Verified clients' eligibility for Medicaid and assisted in obtaining necessary documentation.
7. Trained staff on best practices in client advocacy and support coordination.

#### Independent Support Coordinator

📅 May / 2015–May / 2019

Cactus Creek Solutions

📍 Phoenix, AZ

1. Advocated for the rights of individuals with disabilities to ensure equitable access to services.
2. Collaborated with families and agencies to prioritize health and well-being for clients.
3. Coordinated meetings to address client needs and promote quality of life improvements.
4. Delivered case management services, ensuring comprehensive support for youths and families.
5. Monitored client progress towards goals, adjusting support strategies as necessary.
6. Conducted regular assessments to identify client needs, leading to tailored support solutions and better outcomes.
7. Trained and supervised a team of 10 support staff, ensuring compliance with best practices and regulations.

### EDUCATION

#### Bachelor of Science in Social Work

📅 May / 2012–May / 2015

University of Southern Indiana

📍 Phoenix, AZ

Focused on community support services and advocacy for individuals with disabilities.

### SKILLS

Client Advocacy

Client Assessment

Goal Setting

Cultural Competence

Networking

### INTERESTS

🎮 Gaming

👥 Blogging

✈ Travel

★ Theatre

### STRENGTHS

💡 Ingenuity

✍ Intuition

➔ Forward-thinking

🔥 Ambition

### LANGUAGES



English



Polish



French

### ACHIEVEMENTS

- ★ Successfully developed 100+ individualized support plans enhancing client outcomes.
- ★ Streamlined resource allocation processes, reducing service delivery time by 30%.
- ★ Facilitated access to community resources, leading to a 25% improvement in clients' social engagement.