

SOPHIA BROWN

Information Systems Administrator

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PROFESSIONAL SUMMARY

Innovative Information Systems Administrator with over 5 years of experience in configuring and managing IT infrastructure. Proficient in optimizing Windows and Linux environments, enhancing network security, and implementing virtualization solutions. Focused on delivering reliable systems and improving operational efficiency through strategic problem-solving and team collaboration.

WORK EXPERIENCE

Information Systems Administrator

Blue Sky Innovations

📅 Apr / 2021-Ongoing

📍 Chicago, IL

1. Managed IT infrastructure, ensuring optimal performance of ship systems and equipment.
2. Supervised a team of 15, providing mentorship and enhancing team productivity.
3. Set clear objectives and effectively communicated them within the team.
4. Assisted in the installation of network applications across multiple platforms.
5. Managed cabling and connectivity for network infrastructure.
6. Diagnosed hardware and software issues, implementing effective solutions.
7. Programmed devices post-installation, ensuring seamless operation.

Information Systems Administrator

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📅 Apr / 2020-Apr / 2021

📍 Chicago, IL

1. Troubleshoot and maintained networking devices, ensuring seamless connectivity.
2. Collaborated with vendors to quickly address network outages and performance issues.
3. Enhanced network systems by implementing new technologies and components.
4. Acted as a liaison between the user community and software vendors for improvements.
5. Administered server room operations and maintained wireless network integrity.

EDUCATION

Bachelor of Science in Information Technology

University of California

📅 Apr / 2019-Apr / 2020

📍 Phoenix, AZ

Focused on system administration, networking, and cybersecurity principles.

SKILLS

Team Leadership

System Architecture

Data Security

Email Server Setup

ACHIEVEMENTS

- 🌟 Implemented a virtualization solution that reduced server costs by 30%.
- 🌟 Increased network uptime to 99.9% through proactive maintenance.