


JAMES CLARK

Information Systems Consultant

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PROFESSIONAL SUMMARY

Dynamic Information Systems Consultant with two years of experience in systems analysis and software development. Proven ability to enhance operational efficiency through innovative solutions and effective client support. Committed to leveraging technical expertise to drive project success and foster collaboration among teams.

WORK EXPERIENCE

Information Systems Consultant

Quantum Solutions LLC

 Mar / 2024-Ongoing

 Phoenix, AZ

1. Delivered comprehensive technical expertise in programming and systems analysis for diverse clients across North Carolina.
2. Supported legacy systems including AS400, System 36, and System 38, ensuring seamless operations.
3. Collaborated with the Distribution Division to develop software solutions integrating order entry, shipping, and inventory.
4. Facilitated the successful transition from MAPICs on System 36 to BPCS on AS400, enhancing operational efficiency.
5. Analyzed client needs to design tailored information systems solutions.
6. Migrated systems from legacy platforms to AS400, resolving migration issues and ensuring continued operations.
7. Trained operational teams on system functionalities and new software applications.

Information Systems Consultant

Cactus Creek Solutions

 Mar / 2023-Mar / 2024

 Phoenix, AZ

1. Provided software consulting, installation, training, and troubleshooting for accounting software packages.
2. Engaged with clients to create tailored quotes and establish initial contact for new projects.
3. Resolved accounting software issues for multiple businesses, enhancing operational performance.
4. Conducted demonstrations of retail solutions to prospective clients, showcasing software capabilities.
5. Participated in high-stakes system testing for a new Corporate Human Resource System, ensuring comprehensive functionality.
6. Maintained and developed Commercial Lines systems, driving improvements in service delivery.

EDUCATION

Bachelor of Science in Information Systems

University of North Carolina

 Mar / 2022-Mar / 2023




 Phoenix, AZ

Focused on systems analysis, software development, and project management.

SKILLS



ACHIEVEMENTS

-  Streamlined order entry processes, reducing processing time by 20%.
-  Successfully migrated legacy systems to modern platforms, enhancing data accessibility.
-  Developed training programs that improved user adoption rates of new software by 30%.