HENRY WALKER

Senior Information Systems Manager

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PROFESSIONAL SUMMARY

Innovative Senior Information Systems Manager with over 10 years of experience in transforming IT strategies to elevate business performance. Skilled in leading large-scale projects, enhancing system security, and integrating technology solutions to align with corporate goals. Committed to fostering cross-departmental collaboration and driving operational excellence for sustainable growth.

WORK EXPERIENCE

Senior Information Systems Manager
Maple Leaf Consulting

📅 Mar / 2018-Ongoing
📍 Toronto, ON

1. Leveraged expertise in reporting software to enhance data-driven decision-making across the organization.
2. Managed administrative database systems, ensuring accuracy and efficiency in report generation for executive management.
3. Designed and maintained complex administrative database reports, contributing to improved operational insights.
4. Established and documented standards and policies for reporting solutions, enhancing compliance and efficiency.
5. Maintained strong vendor relationships and actively participated in client review meetings to ensure service quality.
6. Contributed to Compliance and IT Committees, helping shape organizational policies and practices.
7. Collaborated with internal stakeholders to define and prioritize reporting needs, aligning with business objectives.

Information Systems Manager
Crescent Moon Design

📅 Mar / 2015-Mar / 2018
📍 Portland, OR

1. Analyzed business requirements to guide system development and project requests effectively.
2. Engaged in business process reengineering initiatives, driving continuous improvement across departments.
3. Developed comprehensive cost analyses and program budgets to support strategic IT initiatives.
4. Worked with management to formulate information system plans, prioritizing services and new projects based on organizational needs.

EDUCATION

Master of Science in Information Systems
University of Washington

📅 Mar / 2012-Mar / 2015
📍 Denver, CO

Focused on advanced information systems management, data analytics, and cybersecurity practices.

SKILLS

Microsoft Office Suite

Erp Systems

It Governance

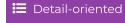Compliance Management

Disaster Recovery

INTERESTS

🖌 Art   🤝 Volunteering

🌲 Hiking   🛟 Yoga

STRENGTHS

🔍 Criticality   ☰ Detail-oriented

🤝 Diplomacy   ☺ Enthusiasm

LANGUAGES

English   Mandarin   Spanish

ACHIEVEMENTS

⭐ Spearheaded a system upgrade project that improved data processing speed by 30%, enhancing overall operational efficiency.

⭐ Implemented a comprehensive cybersecurity framework, resulting in a 40% reduction in security incidents over two years.